



Notice of Change

Please be advised that effective immediately, September 15/23, End Homelessness Winnipeg will **no longer be processing** any **incomplete Canada Manitoba Housing Benefit (CMHB) applications**. In the past, we have made efforts to follow-up with workers and applicants to provide us with missing information, but due to the increasing volume of applications and the need for efficiency, we have revised our approach.

Key changes:

- 1. No processing of Incomplete applications:** Any CMHB application submitted with missing or incomplete information will not be processed further.
- 2. Return of incomplete applications (via email or mail):** Incomplete applications will be promptly returned to the applicant or worker along with a letter specifying the missing information.
- 3. Re-submission required:** To continue with the application process, the applicant or support worker will be required to re-submit the entire application with all the necessary information and documents.

This change is essential to ensure timely and accurate processing of the CMHB applications for all individuals in need.

We strongly encourage organizations/or applicants to carefully review the CMHB application requirements and guidelines before submission. This will help streamline the process and minimize any delays caused by missing information.

We appreciate your understanding and cooperation as we strive to improve the efficiency and effectiveness of the CMHB program.

Sincerely,

End Homelessness Winnipeg

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