# Housing is Healthcare

# End Homelessness Winnipeg's 2020-2021 Annual Report

# **END HOMELESSNESS**



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# Mission, Vision, Values and Mandate

# <u>Mission</u>

To create lasting solutions with our community that prevent and end homelessness

# <u>Vision</u>

A community where everyone has a home and the supports they need to belong

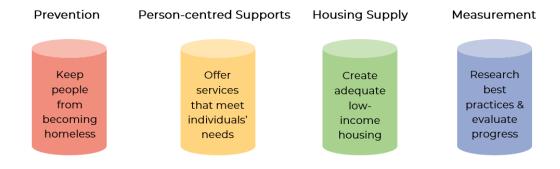
# <u>Values</u>

- The UN's declaration that housing is a human right
- The UN Declaration on the Rights of Indigenous Peoples
- Truth and Reconciliation as a path to ending Indigenous homelessness
- Social inclusion and working to end all forms of discrimination and racism
- The voices of people with lived experience of homelessness
- People, organizations, sectors working together around a common vision and shared goals
- Integrity, accountability and transparency in all that we do
- End Homelessness Winnipeg is also guided by:
  - The principles of change and calls for justice in the National Inquiry into Missing and Murdered Indigenous Women and Girls' final report, <u>*Reclaiming Power and Place</u>*</u>
  - The recommendations in the Manitoba Advocate for Children and Youth's report, <u>A Place</u> <u>Where it Feels Like Home: The Story of Tina Fontaine</u>
  - Nii'Kaanaagnaa Our Hopes and Dreams, a strategic initiative to address First Nations homelessness

## <u>Mandate</u>

End Homelessness Winnipeg receives its mandate from the <u>10-Year Plan to End Homelessness in</u> <u>Winnipeg</u>, launched in 2014. The Plan includes distinctive elements:

- A Collective Impact model that calls for stakeholders to build a common agenda and engage in mutually reinforcing activities with continuous communication and backbone support
- A backbone organization to provide this support: End Homelessness Winnipeg
- Four Pillars:



# Message from the CEO

Since joining End Homelessness Winnipeg in 2018, I have had the opportunity to observe progress made, and to consider next steps in our city's journey to ending homelessness. As I bid farewell to enter retirement, I reflect on our community's strengths and the road ahead.

The COVID-19 pandemic revealed, as never before, that housing is healthcare. A safe place to call home is essential to following public health recommendations. COVID-19 also made the crisis of homelessness more visible than before. With successive lockdowns and closures of public spaces and services, greater numbers could be seen taking refuge in parks and bus shelters.

In Spring 2020, End Homelessness Winnipeg convened more than 60 agencies across Winnipeg's homeless-serving sectors to develop a COVID-19 Response plan. The plan included physical distancing in emergency shelters, increased capacity in the shelter system, alternative isolation accommodations for those without a home, testing near emergency shelters and through safe, accessible transportation, access to food and hygiene, health supplies, and enhanced street outreach. As Community Entity for Reaching Home, End Homelessness Winnipeg invested more than \$10 million in federal COVID-19 emergency response funding toward these critical priorities and engaged with other funders to align our efforts. Thanks to the effectiveness of the plan, Winnipeg is one of the only major cities in Canada to have avoided a major outbreak of COVID-19 within its emergency shelter system as of April 2021.

COVID-19 highlighted the urgent need to address critical gaps in Winnipeg's housing supply, especially for low-income, low-barrier, and Indigenous-led housing. End Homelessness Winnipeg facilitated collaboration and engagement for promising models like Astum Api Niikinaahk – a tiny home village now under construction near Thunderbird House, grounded in Indigenous cultural values and designed to meet the self-identified needs of those experiencing unsheltered homelessness – as well as a transitional housing complex in development to support women and families fleeing violence and at risk of homelessness.

In closing, I want to express how honoured I have been to be part of this incredible organization for the past several years. End Homelessness Winnipeg continually strives to integrate the core values of Truth and Reconciliation and the rights of Indigenous peoples into the work of system transformation necessary for realizing the right to housing and for ending homelessness in our city. I wish to express my heartfelt thanks to the staff team that is supporting this collective, collaborative work with our partners. Thanks also to the Board of Directors for providing leadership and guidance along the way. And finally, a special thank you goes out to every organization and individual working with compassion, collaboration and commitment, to support our neighbours and relatives experiencing homelessness. Together, you can help ensure that each finds a path home.

Lucille Bruce

Juille Bruce



# Message from the Chair

On behalf of End Homelessness Winnipeg's Board of Directors, I would like to extend appreciation, thanks and gratitude to the numerous frontline, homeless-serving workers and volunteers who provided valuable care, support, and compassion during a very difficult year. During a time of repeated and constant messaging to "stay home" and to "social distance", frontline shelter and emergency resources have gone above and beyond and should be recognized for their dedication. Comparable only to healthcare, fire protection and other emergency services, their contribution has indeed saved lives among one of the most vulnerable segments of our population. An additional area worth recognizing, that offers an added sense of hope, is within the homeless population itself: many individuals, experiencing countless hardships, continue to extend compassion, support, and kindness for one another. This kindness and love is observed in the protection and care among those experiencing homelessness: the sense of community and family is noticeable. Throughout Winnipeg, I have also observed many acts of kindness and generosity by the public, wherever opportunities for compassion have been presented: warm blankets, hot coffee, kind words, caring conversations and even smiles have an impact.

The COVID-19 pandemic has and will continue to increase the visibility of homelessness in Winnipeg. It is often the most vulnerable of populations who are impacted most during times of crisis. Although the full impacts are not yet known, as accurate data is gathered it will offer an opportunity to expand resources where results have been achieved. Areas where End Homelessness Winnipeg effectively supported the homeless-serving sector this past year included: distributing Reaching Home COVID-19 emergency response funds to service organizations; coordinating extreme weather responses; and communicating available emergency resources. End Homelessness Winnipeg's Board of Directors continued to govern through the 2020-2021 year through virtual meetings and electronic communication. I thank our Board of Directors for their commitment in support of our mandate.

Going forward, I believe there is a need for broader awareness of the realities of homelessness in Winnipeg: population characteristics, challenges, current strategies, and accomplishments. Although the pandemic and preventative resources remain priorities, we will need to determine what impacts the pandemic will have on our city's broad objectives and current strategies for preventing and ending homelessness.

On behalf of End Homelessness Winnipeg, I extend condolences and sympathy to all those who lost loved ones during this time of hardship.

Jason Whitford



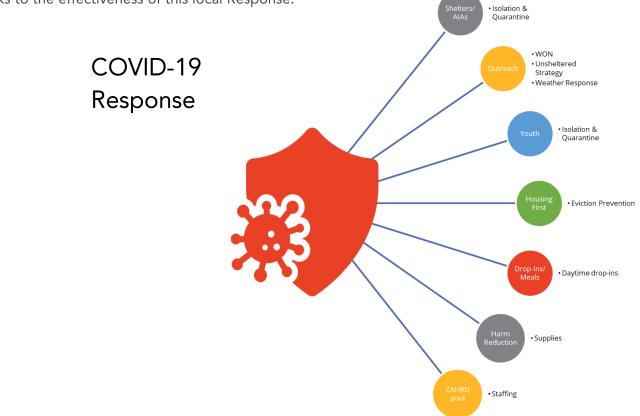
# **Responding to COVID-19**

## Winnipeg's Coordinated Response

Since March 2020, End Homelessness Winnipeg has convened a COVID-19 Response for the homeless-serving sector. More than 60 agencies in community, housing and health services work together to develop, implement, and monitor COVID-19 Responses for those experiencing homelessness. The plan initially included social distancing and increased capacity in emergency shelters; low-barrier alternative isolation accommodations (AIAs); testing near emergency shelters and through safe, accessible transportation; health, food and hygiene supplies; and enhanced street outreach. As the pandemic has evolved, so has the Response, to include a temporary staffing pool for homeless-serving agencies, an expansion of AIAs during the pandemic's second wave, and a shift in focus to housing, homelessness prevention, and vaccination.

The COVID-19 Response has helped to ensure a level of constant communication across the sector and the stabilization of support services delivered in ways that can protect the health and safety of those experiencing homelessness and the people who work with them. One example is the <u>COVID-19 Resources</u> for <u>Winnipeg's Homeless-Serving Sector</u> web page, which compiles the latest, most relevant guidance for service providers from Shared Health, the Public Health Agency of Canada, and other reliable sources, to help ensure all are informed about important, shared protocols for screening, testing, isolation and quarantine, prevention and vaccines.

As of April 2021, through 3 successive waves of the pandemic, Winnipeg is one of the only major cities in Canada to have averted a large-scale COVID-19 outbreak within its emergency shelter system, thanks to the effectiveness of this local Response.



<u>AlAs</u>

Established in the early days of the pandemic, AIAs proved to be one of the most effective and innovative responses to preventing the spread of the virus among people experiencing homelessness in Winnipeg. Specialized, low-barrier spaces for people experiencing homelessness and substance use concerns opened on April 9, 2020, thanks to partnership of Main Street Project, the WRHA, Manitoba Families and End Homelessness Winnipeg.

Partners came together extremely quickly to establish safe spaces with appropriate on-site staffing and supports for those who needed to isolate but faced barriers to doing so. In addition to daily wellness checks and walks, the specialized AIAs offer access to primary care physicians, on-site visits from paramedics, addictions supports, counselling and cultural supports, both virtually and in-person. AIAs played a critical role during the province's fall 2020 wave of COVID-19, when a second location was opened to safely accommodate increased demand, ensuring that anyone tested for or COVID-19 could do so recovering from safely, in private and supportive accommodations.



AIA photo supplied by Main Street Project

800+ PEOPLE safely isolated in specialized AIAs, April 2020-2021

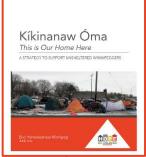
90% received harm reduction, substance use, withdrawal management or mental health supports during their stay

> 30% entered addictions treatment following discharge

# Supporting Unsheltered Winnipeggers

# Kíkinanaw Óma Strategy

In June 2020, End Homelessness Winnipeg released the <u>Kíkinanaw Óma</u> <u>Strategy</u>, created in collaboration among a group facilitated by End Homelessness Winnipeg, with representation from the City of Winnipeg, first responders, outreach workers, homeless-serving agencies and people with lived experience of homelessness. The name Kíkinanaw Óma can be translated as "This is our Home Here" from Cree. Elder Belinda Vandenbroeck gifted this name to the Strategy.



Kíkinanaw Óma

The Strategy offers context on unsheltered homelessness in Winnipeg and provides an overview of the work of the Kíkinanaw Óma Strategy group, which established an interim strategy to reduce unnecessary interactions with police while increasing trained and peer outreach supports for unsheltered Winnipeggers. Most importantly, the Strategy makes 6 key recommendations for supporting individuals experiencing unsheltered homelessness or living in encampments.

Since the release of the Strategy, rapid progress has been made on some of these recommendations, while barriers have emerged to the implementation of others. The COVID-19 pandemic increased urgency for addressing homelessness, building broad awareness that housing is healthcare. However, COVID-19 also increased the visibility of unsheltered homelessness in Winnipeg, as health concerns added to barriers some people face in accessing emergency shelters, and as "hidden" homelessness arrangements, such as couchsurfing, were forbidden under public health orders.

RE	COMMENDATION	PF	ROGRESS
1.	Create Housing	•	110 units in development through Rapid Housing Initiative and Astum Api Niikinaahk Provincial support for 70 supportive recovery units, 47 units for people exiting homelessness, 50 units for families fleeing violence
2.	Increase income supports	•	<u>CMHB</u> to provide increased supports for up to 3,300 renters <u>2021 Manitoba budget</u> increased non-EIA Rent Assist to 80% of median market rent for private market rentals
3.	Implement Coordinated Access	•	End Homelessness Winnipeg is facilitating co-creation of the system to be in place by March 2022
4.	Enhance Outreach	•	3, 24/7 teams were in operation as of March 31, 2021, as well as 10- 12 additional teams on other schedules
5.	Open Additional 24/7 Safe Spaces	•	Velma's House and Sscope opened their doors; WE24, Tina's Safe Haven, and Rossbrook House increased their hours
6.	Continue the Interim Strategy and Rights- Based approach during implementation of all other recommendations	•	The Kíkinanaw Óma strategy group continues to meet, working to improve communications and data flow for the interim strategy, and to increase awareness of and engagement with strategy recommendations through events, social media, and news coverage.

#### Progress on Kíkinanaw Óma Strategy recommendations to April 2021

# Velma's House

Velma's House Safe Space opened in March 2021. Named for Velma Orvis, who worked closely with the community until her passing in 2020, it is a space for women to access a variety of supports like healthy meals, emergency clothing, cultural programming, and counseling from women with lived experience.

Velma's House has quickly become a vital space in the community, with hundreds of women walking through the doors since opening day. One of these women came to Velma's House with nothing but the clothing she was wearing, suffering from a broken leg. She had nowhere to go, and said she felt hopeless and scared. The staff team spent the day with her, identifying her most urgent needs and helping her create a plan. She left Velma's House after securing a shelter space, and told the team she felt like a different person. Relief, hope, and a sense of belonging replaced her previous feelings of fear.

Reaching Home funding has assisted Velma's House to do this important "heart work" in our community. Velma's House has plans to scale up its operations in 2021-2022 to be open 24/7, responding to a key recommendation of the Kíkinanaw Óma strategy as well as the National Inquiry into Missing and Murdered Indigenous Women and Girls' final report, *Reclaiming Power and Place*.



Velma's House

# **Preparing for Weather Extremes**

## Extreme Weather Response Plan

Since 2016, End Homelessness Winnipeg facilitates the Extreme Weather Response Committee, coordinating strategies to keep those without a home safer during extreme weather. The committee's members include representatives from emergency shelters, drop-in spaces, outreach teams, City departments, Health services and Environment and Climate Change Canada.

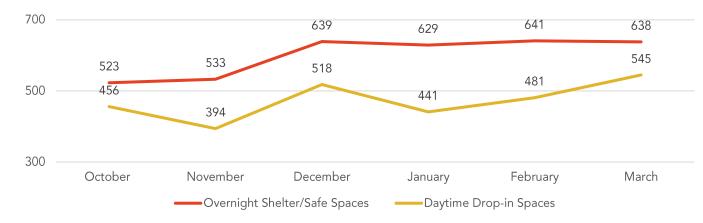
In addition to coordinating Extreme Weather Response Plans, the committee meets regularly to identify and address emerging challenges posed by extreme weather and to coordinate and communicate information on risk prevention, responses, sheltering locations and outreach services.

In 2020-2021, the Committee expanded its membership and adapted its planning to develop a <u>Winter Weather Response</u> that could address the cooccurring risks of COVID-19 and winter hazards. The Committee tracked capacity across daytime drop-in and overnight sheltering sites, and monitored occupancy, to help ensure spaces were available across the system throughout the cold season.



Winter Weather Response

COVID-19 concerns added to the barriers some people face in accessing congregate indoor settings like emergency shelters and drop-ins. As well, most low-barrier overnight spaces (those that welcome people regardless of substance use status) reached capacity in the winter months. This heightened the importance of AIAs and street outreach teams, which offered different ways of meeting individuals where they are at, to support them in keeping safer.



Overnight Shelter/Safe Space and Daytime Drop-In Capacity, October 2020-April 2021

\*Numbers do not include additional 13 family emergency and 73 family violence shelter spaces

# **Collaboration in Action**

When <u>the heating system broke down at Just a Warm</u> <u>Sleep</u> overnight shelter one frigid February night, some Extreme Weather Response partners came together within an hour to safely transport more than two dozen people to a temporary pop-up shelter hosted by Salvation Army. Spence Neighbourhood Association's WE24 safe space and Main Street Project's outreach team provided vans to help safely move individuals from the Just a Warm Sleep site to the popup location.



Just A Warm Sleep

# **Reaching Home**

# **COVID-19 Emergency Response Funding**

Since 2019, End Homelessness Winnipeg serves as Community Entity for Reaching Home, administering federal homelessness funding locally. In 2020-2021, Reaching Home COVID-19 emergency funding was distributed to organizations providing services for those experiencing or at risk of homelessness. Through the COVID-19 Response, End Homelessness Winnipeg had the opportunity to work with many new partners across sectors, toward a common goal of protecting those without homes during the pandemic. Due to public health orders requiring physical distancing, many organizations could not accommodate the usual numbers of people that typically access their services. There was an urgent need to increase access to basic needs like hygiene, clothing, food, and shelter to protect people's health and safety and to reduce the risk of transmitting COVID-19. Additional emergency shelter space was created so that people accessing emergency shelters could physically distance. Funding was provided to support the opening of a testing site at Thunderbird House, located near adult emergency shelters, as well as AIAs and safe transportation for people needing to isolate while awaiting test results or after testing positive. Despite the housing challenges posed by pandemic health restrictions, 760 people were supported to secure housing in 2020-2021 through Reaching Homefunded programs. Reaching Home COVID-19 emergency funding also provided \$3.9 million in capital resources to support two initiatives - Memengoo and Astum Api Niikinaahk - creating new housing options for youth and for unsheltered adults.

#### Reaching Home Funding Investments, 2020-2021

FUNDING STREAM	TOTAL INVESTMENTS
COVID-19 Emergency Funding, Indigenous Stream	\$5,157,984
COVID-19 Emergency Funding, Designated Stream	\$5,751,464
Reaching Home Core Funding, Indigenous Stream	\$4,410,000
Reaching Home Core Funding, Designated Stream	\$5,021,335

## Increased Outreach Supports

COVID-19 made homelessness more visible in Winnipeg, as some people without homes hesitated to access congregate indoor spaces like shelters and drop-ins due to health concerns, while others found themselves unable to stay temporarily with family, friends, or acquaintances due to public health orders restricting houseguests.

In addition to AIAs and housing initiatives, Reaching Home supported an expansion of street outreach

to meet people where they were at and assist them with basic needs, sheltering options and health information. Thanks in part to Reaching Home, Main Street Project and St. Boniface Street Links were able to increase operations to 24/7 during the winter months. Once the newly launched Downtown Community Safety Partnership scaled up its operations, this meant that three teams of trained and peer outreach workers were available around the clock and across the city, in addition to a dozen other mobile teams operating on varied schedules.

More than simply addressing immediate needs for food and clothing, many of these teams build relationships with individuals to support pathways to housing, through service referrals and case work. While barriers continue to exist in terms of lack of appropriate housing supply and wait times for access to income supports and other services, Winnipeg's outreach workers, many of whom have lived experience of homelessness themselves, provide a vital lifeline to unsheltered Winnipeggers during the pandemic.



Outreach photo supplied by Main Street Project

# **Advancing 7 Community Targets**

In addition to the critical COVID-19 Response work required by successive waves of the pandemic, End Homelessness Winnipeg continued to advance and monitor progress on the 7 Community Targets for reducing homelessness outlined in the <u>5-Year Plan for 2020-2025</u>.

## End Homelessness Winnipeg will collaborate with homeless-serving sectors and all levels of government to advance and measure progress toward the following 7 Targets by 2025:

CREATE



**1,340** additional housing units based on identified local housing needs





**1,519** people experiencing absolute homelessness or provisionally housed

## REDUCE



Indigenous overrepresentation in emergency shelters by **50%** 



lengths of stays in emergency shelters so that **92%** are less than 10 days

### **ELIMINATE**



Entries to homelessness among released inmates and youth who are in CFS care or disengaging from school

#### **EXPAND**



Use of HIFIS to **45** homeless-serving organizations and programs as part of a coordinated access system

## PREVENT



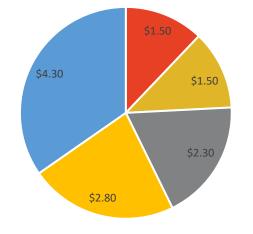
**90%** of those served by coordinated access from re-entering homelessness



# **1. Creating Housing**

# Rapid Housing Initiative

The Government of Canada, through the Canada Mortgage and Housing Corporation, launched the Rapid Housing Initiative in October 2020. Initial funding for this program was \$1 billion to address urgent housing needs of vulnerable Canadians in the context of COVID-19, through the rapid construction of affordable housing. Round 1 delivered funding under two streams: Major Cities and Projects. Under the Major Cities Stream, the Rapid Housing Initiative expedited funds to municipalities including the City of Winnipeg. For the Projects Stream, applications were submitted via a web portal. Through the Major Cities Stream, the City of Winnipeg administered \$12.5 million of federal funds to support five projects containing a total of 88 new affordable housing units. End Homelessness Winnipeg provided backbone supports to community organizations preparing applications for the city's call for proposals.



#### Rapid Housing Initiative 2020 Major Cities Stream Investments in Winnipeg (millions)

- Siloam Mission 20 units transitional housing
- New Directions 9 units transitional housing
- Salvation Army 20 units transitional housing
- Shawenim Abinooji 21 units transitional housing
- WHRC 18 units social housing

# <u>Astum Api Niikinaahk</u>

Further affordable housing initiatives in Winnipeg were announced in early 2021. These include Astum Api Niikinaahk, EllenRoss Community Housing, Riverwood House, and Raising the Roof's first Reside Project in Winnipeg, which will collectively create an additional 112 units of permanent supportive housing.

In September 2020, Elders, service providers, and people experiencing homelessness gathered at the site of a former encampment for a sacred fire, pipe ceremony and songs led by the Buffalo Gals, in recognition of those who had made the land their home. Residents of the former encampment were engaged in visioning for a new housing initiative that would meet their selfidentified needs. Many spoke about groups of small cabins or tiny homes, located close to services and cultural supports.



**Buffalo Gals** 

Astum Api Niikinaahk (Come Sit at Our Home) brings to life this vision by transforming the area around Winnipeg's Circle of Life Thunderbird House into a housing community. Led by Ma Mawi Wi Chi Itata Centre with support from local Indigenous organizations including End Homelessness Winnipeg, the community will host 22 low-barrier tiny homes, with a shared lodge that will include a clinic run by Aboriginal Health and Wellness Centre, kitchen and dining areas, a cultural space, and laundry. The lodge will be staffed with trauma-informed helpers to provide 24/7 supports and outreach to residents and the surrounding community.

The design and operating model are grounded in Indigenous values and informed by the clan system, focused on building, and sustaining, good relations through communal living and interdependence. Operations and programming will be run collaboratively, informed by an Elders Circle and people with lived experience of unsheltered homelessness. Astum Api Niikinaahk will welcome its first residents in early 2022.



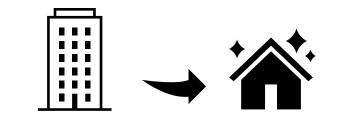
Astum Api Niikinaahk

# 2. Housing People

# **Temporary Housing for Women & Youth**

Here and Now: The Winnipeg Plan to End Youth Homelessness and Connecting the Circle: A Gender-Based Strategy to End Homelessness in Winnipeg highlighted distinct challenges faced by youth, women and non-binary people experiencing homelessness. These include a lack of specialized services to meet their specific needs; a higher risk of sexual exploitation; and a greater likelihood of hidden homelessness. In the context of COVID-19, these distinct challenges required innovative responses.

With support from Reaching Home, local women's and youth organizations including Resource Assistance for Youth, WE24, West Central Women's Resource Centre and Ma Mawi Wi Chi Itata Centre were able to partner with a downtown hotel to provide emergency housing for individuals experiencing homelessness. These accommodations allowed women and youth to safely isolate in a private room while supported with meal delivery, WiFi, on-call outreach, and on-site security supports. Most importantly, housing services assisted individuals in the transition from a temporary hotel to more permanent housing. Within a few months, dozens of women, nonbinary people, and youth were able to benefit from this shared effort on their journey to housing, while keeping safer during the pandemic.



173 people received temporary emergency hotel stays thanks to Reaching Home 67 people were permanently housed from their hotel stay

## From Temporary Shelter to Permanent Housing for Women

West Central Women's Resource Centre was one organization that received Reaching Home funding to provide temporary shelter for women in a downtown Winnipeg hotel. In February and March 2021 alone, 27 women were supported through this initiative, and 18 of them were connected to permanent housing. Having the hotel as an option helped women to stay safer during the pandemic, by offering a secure and private place to isolate. The hotel also provided a stable location and timeframe for staff to connect and build relationships with women in need of housing, allowing them to assist in connecting women to income and housing supports more effectively. Having a place to stay, so that they did not need to struggle to meet their basic needs each day, helped these women on their path to stable housing.

# 3. Reducing Indigenous Overrepresentation in Emergency Shelters

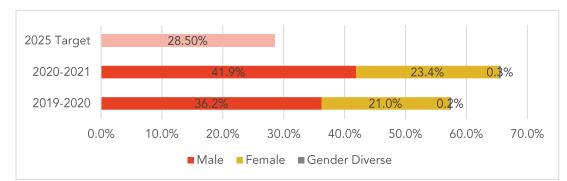
# Indigenous-Led Housing for Women and Children

End Homelessness Winnipeg is working alongside Wahbung Abinoonjiiag as they prepare to sponsor manage 50 units of social housing through Manitoba Housing for children and their families who have experienced violence. Wahbung Abinoonjiiag, "Children of Tomorrow," is an Indigenous organization

established in 1994 with a mission to empower families to break the cycle of violence, through opportunities for holistic healing and culturally appropriate teachings in a safe and nurturing environment. The organization currently works with women and their families who are experiencing or at risk of homelessness and in need of safe and affordable housing. The sponsor managed units will help Wahbung Abinoonjiiag to meet this need, while also providing culturally appropriate programming and supports to residents.



Wahbung Abinoonjiiag



#### Percentage of Indigenous Shelter Clients by Gender Identity

\*Clients do not always self-identify as Indigenous, so changes in unique counts could be attributed to changes in self-reporting. Unique records where Indigenous Status was recorded as "Unknown" were excluded from the Total Unique Client count for this calculation. \*The maximum representation of self-identified Indigenous clients in Emergency Shelters should be less than or equal to 28.5% (half of the baseline of 56.9%). A reduction in over-representation is associated with successful transitions into housing.

## New Housing to Support Family Healing and Reunification

End Homelessness Winnipeg is partnering with Wahbung Abinoonjiiag to develop a new, 26-unit transitional housing complex for women and children who have experienced violence and are experiencing or at risk of homelessness. The building will provide homes and culturally relevant supports for 80 individuals. Most units will have 3- or 4-bedrooms, to support family reunification and prevent child apprehensions due

to overcrowding or unsuitable housing size. On-site services will include housing loss prevention and cultural programming, as well as person-centred supports provided in collaboration by a collective of women's and Indigenous organizations. Staff will work with each family to develop a long-term plan for transitioning to safe, permanent, affordable housing. Common areas of the building will promote peer mentorship, group programs, child minding, and cultural ceremonies. Construction is expected to begin in Spring 2022, with the first residents moving in by Spring 2023.



Wahbung Abinoonjiag Housing Initiative

# 4. Shortening Shelter Stays

## **MYS Shelter Diversion Program**

At the beginning of the pandemic, the MYS Youth Resource Centre (YRC) observed an increase of youth 18-21 years old who had been experiencing hidden homelessness and suddenly had no place to stay. Most of these youth had been couchsurfing or staying temporarily as guests of family, friends, and acquaintances, and so had been asked to leave after COVID-19 public health orders placed restrictions on houseguests.

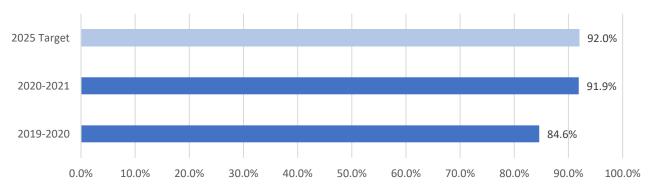
In response to this increased demand, the YRC initially expanded the number of these older youth it provided shelter for. It soon became apparent that these youth faced barriers to securing housing in the context of COVID-19. Their previous arrangements were not allowed under public health orders, but local housing support services faced new challenges to viewing places, landlord engagement, and setting up new homes due to public health restrictions. These older youth thus had few options other than staying at the YRC or moving to a larger, adult emergency shelter.

With support from Reaching Home, the YRC was able to develop a rapid rehousing program oriented to older youth, providing wrap-around supports to help them exit the emergency shelter system and transition from hidden homelessness to housing.



MYS Staff

Length of Stays in Adult Shelters: Percentage of Stays Less than 10 Consecutive Days



\*Stays at one or more Shelters represents the number of stays with a given length, not the number of individuals with stays of that length. Shelters include Main Street Project, Siloam Mission and Salvation Army emergency shelters as well as Salvation Army family shelter and transitional housing. Shorter Shelter Stays are associated with successful transitions into housing.

## Siloam Mission Rapid Rehousing

During the pandemic, Siloam Mission received Reaching Home funding for a Rapid Rehousing project. Observing a gap in services for people new to shelter, who did not express complex needs but required help finding and settling into housing, Siloam hired a Rapid Rehousing Program Coordinator to work with them on finding and securing housing. 26 people were connected to housing and provided with short term supports needed to stabilize in their new homes. The program helped to shorten shelter stays, preventing chronic experiences of homelessness. The program also increased access to private housing options during the pandemic, when "staying home" was a fundamental precaution to help prevent the spread of COVID-19.

# 5. Eliminating Entries to Homelessness from Institutions and Systems

# Shawenim Abinoojii Memengoo Program

"Memengoo" is the Anishinaabe word for butterfly. Butterfly survives a metamorphosis through cycles of nurturance and protection, supporting their ability to develop skills and strength, resulting in the ability to spread their wings and fly. The Memengoo Program at Shawenim Abinoojii provides support to Indigenous youth, aged 18 to 25, who are in and from Child and Family Services (CFS) care. The program is

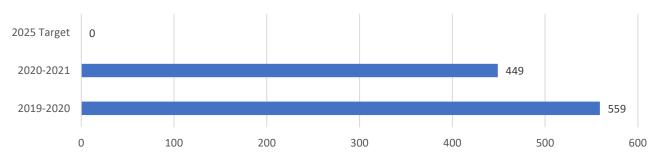
designed to support youth as they move into adulthood, nurturing their special gifts and talents, while supporting them to learn life skills.

With the support of the Rapid Housing Initiative and Reaching Home, Shawenim Abinoojii recently purchased an abandoned building in the North Point Douglas community of Winnipeg. Construction is underway to create affordable housing for youth and young adults, including young families, affected by the Child Welfare System. The goal is to welcome young residents by 2022.



Building to be redeveloped

#### Adults with Emergency Shelter Stays who were Discharged from Institutions/Systems



\*Chart displays Total Stays at Emergency Shelters where "Reason for Service" was Release/Discharge from Corrections, Agency Placement (CFS), or Treatment (Medical, Psychiatric, Other)

\*A Stay is defined as a minimum 4 hour overnight stay between 7pm-7am

\*Limitations: People do not always disclose reason(s) for staying at a shelter; only one selection was allowed although there may be multiple reasons for service; information was not always captured when clients booked in quickly; staff usage of this field is increasing, which could appear as an increase in the number of people discharged from institutions/systems

\*People whose Reason for Service was "Unknown/Did Not Ask" were not included in the chart

\*Shelters include Main Street Project, Siloam Mission and Salvation Army emergency shelters as well as Salvation Army family shelter and transitional housing.

## Supporting Community Reintegration for Women

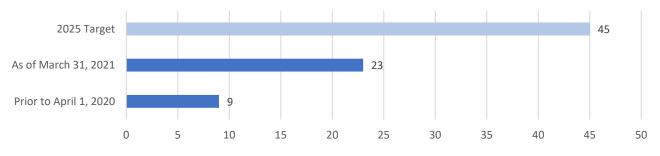
Despite enormous challenges for women released from Headingly Women's Correctional Centre during COVID-19, progress was made on efforts to improve their access to housing upon discharge, after a 2019 survey at the institution found more than 80% of participants had no housing when released. At the time, staff had no established relationships with housing support programs. As of April 2021, these relationships are being built by staff to help improve housing options upon discharge. A new process has streamlined intake for Employment and Income Assistance, so women are able to access income needed to secure housing more quickly upon release. A new income tax clinic helps to ensure women have the opportunity to complete their taxes and receive proof of income prior to release, addressing another significant barrier to housing. Future plans involve establishing and formalizing more relationships with housing services, and streamlining access to identification, such as birth certificates and social insurance numbers, so that women are better prepared for a fresh start upon release.

# 6. Expanding HIFIS

# Partnering with Manitoba Association of Women's Shelters

The Homeless Individuals and Families Information System (HIFIS) is a data collection and case management system designed to better support understanding and collaboration. HIFIS allows multiple providers to access real-time data and collaborate through a community-wide system accessible from the web. End Homelessness Winnipeg oversees Winnipeg's HIFIS system since 2019. In collaboration with Manitoba Association of Women's Shelters and Manitoba Status of Women, Family Violence Program, End Homelessness Winnipeg's HIFIS Team has begun working with domestic violence shelters to support the use of HIFIS as a shared information system to meet their unique needs. HIFIS provides the opportunity for these organizations to securely share information between sites across Manitoba as they provide vital supports for survivors and families.

#### Total Number of organizations onboarding to HIFIS



## **Supporting COVID-19 Tracking and Communication**

The HIFIS Team at End Homelessness Winnipeg has supported providers using HIFIS to address emerging needs created by the COVID-19 pandemic. At the onset of the pandemic, team members were able to quickly transition to training and supporting organizations that now needed to use HIFIS while working remotely. Customized reports and workflows were designed to address COVID-19 related issues and to track positive test results within the unsheltered and unhoused community. Modules were developed to support people's immunization process, tracking vaccine appointments and brands. Contact tracing reporting was also developed to assist with identifying community members who may have inadvertently been exposed to an individual with COVID-19. COVID-19-specific Bulletins and monitoring Watch Concerns between various agencies were developed to support timely communication between organizations for those at risk of contracting the virus. The specialized AIAs were quickly and seamlessly integrated into HIFIS to accommodate stays and determine bed availability and occupancy. The use of HIFIS has allowed for rapid access to up-to-date information on the pandemic, to better serve community members and providers.

# 7. Implementing Coordinated Access

Reaching Home requires all communities receiving Designated Stream funding to implement a Coordinated Access system by March 2022. As the Community Entity for Reaching Home, End Homelessness Winnipeg is working with community stakeholders to support the co-creation and implementation of Coordinated Access. Reaching Home defines Coordinated Access as a process by which people experiencing or at-risk of homelessness are directed to community-level access points, where trained workers use a common assessment tool to evaluate need, prioritize them for housing support services and then help match them to available housing resources.

Winnipeg's Coordinated Access journey began in 2019-2020 with three community engagement sessions of diverse stakeholders. In Fall 2020, feedback shared at these engagements shaped the formation of an Advisory Committee, established to develop a governance structure for the Coordinated Access system. The resulting governance structure provides a framework for co-creation, planning, implementation and monitoring of Coordinated Access.



# Financial Report Deloitte.

Deloitte LLP 360 Main Street Suite 2300 Winnipeg MB R3C 3Z3 Canada

Tel: (204) 942-0051 Fax: (204) 947-9390 www.deloitte.ca

Independent Auditor's Report

To the Board of Directors of End Homelessness Winnipeg Inc.

#### Opinion

We have audited the financial statements of End Homelessness Winnipeg Inc. (the "Organization"), which comprise the statement of financial position as at March 31, 2021, and the statements of revenue and expenditures and changes in fund balances and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies (collectively referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Organization as at March 31, 2021, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations ("ASNPO").

#### **Basis for Opinion**

We conducted our audit in accordance with Canadian generally accepted auditing standards ("Canadian GAAS"). Our responsibilities under those standards are further described in the *Auditor's Responsibilities* for the Audit of the Financial Statements section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

# Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with ASNPO, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian GAAS will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian GAAS, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Deloitte LLP

Chartered Professional Accountants

July 29, 2021 Winnipeg, Manitoba

#### END HOMELESSNESS WINNIPEG INC.

Statement of Revenue and Expenditures and Changes in Fund Balances Year Ended March 31, 2021

	2021												2020	
		General Fund		Community Entity Fund		Housing Benefits Fund		Housing Supply Fund		Capital set Fund	Total		_	Total
REVENUE														
Grants (Note 3)	\$	850,000	ş	20,340,783	\$	-	\$	-	\$	-	ş	21,190,783	2	10,298,835
Other funding (Note 4)		139,077		-		-		-		-		139,077		150,505
Interest revenue		989.077		20.340.783								21,329,860		274
EXPENDITURES Community Investment (Note 5)		1,116,840										1,116,840		565,070
Reaching Home: Designated Communities		1,116,040		-		-		-		-		1,116,040		303,U/L
Non-Indigenous Organizations		-		2,982,914		-		-				2,982,914		3.041,471
Indigenous Organizations		-		452,963		-		-		-		452,963		673,420
Reaching Home: Indigenous Homelessness		-		3,780,865				-		-		3,780,865		4.000.589
COVID-19 Support		-		0,100,000		-		_		-		0,100,000		4,000,005
Reaching Home: Designated Communities		-		3,850,285		-		-		-		3,850,285		
Reaching Home: Indigenous Homelessness		-		2,240,440		-		-		-		2,240,440		
		1,116,840		13,307,467		-		-		-		14,424,307		8,280,550
Operations and administration														
Salaries and benefits		113,686		800,556		13,004						927,246		908,817
Office expenses		41,907		41,991		8.042		-		-		91,940		121,589
Lease and leasehold improvements		33,519		44,253		1,870		-		-		79,642		114,089
Supplies		-		19,413				-		-		19,413		80.019
Computer hardware and software support		12,309		-		6.472		-		-		18,781		12.051
Conferences and travel		2,514		18,661		-		-		-		21,175		31,739
Professional fees														
Audit and legal fees		28,228		-		-		-		-		28,228		19,837
Administrative professional fees		22,500		77,461		3,945		-		-		103,906		151,742
Insurance		3,555		2,089		-		-		-		5,644		5,006
Advertising		-		128		-		-		-		128		1,828
Amortization of capital assets		-		-		-		-		50,496		50,496		22,171
		258,218		1,004,552		33,333		-		50,496		1,346,599		1,468,888
TOTAL EXPENDITURES		1,375,058		14,312,019		33,333		-		50,496		15,770,906		9,749,438
OTHER REVENUE (EXPENSES)														
Coordinated Access		132,573		(132,573)		-		-		-		-		-
Homeless Individuals and Families Information System		480,567		(480,567)		-		-		-		-		-
Astum Api Nikinaahk - The Vilage		75,463		(75,463)		-		-		-		-		-
COVID-19 funding administration		161,504 850,107		(161,504) (850,107)										
		030,107		(000,107)		-				-		-		
EXCESS (DEFICIENCY) OF REVENUE														
OVER EXPENDITURES FOR THE YEAR		464,126		5,178,657		(33,333)		-		(50,496)		5,558,954		700,176
FUND BALANCES, BEGINNING OF YEAR		253,654		583,390		-		-		82,314		919,358		219,182
INTERFUND TRANSFERS (NOTE 10)		(435,515)		-		-		400,000		35,515		-		-
FUND BALANCES, END OF YEAR	\$	282.265		5,762,047		(33,333)		400,000		67,333	\$	6.478.312	5	919.358

# END HOMELESSNESS WINNIPEG INC. Statement of Financial Position March 31, 2021

ASSETS Cash Accounts receivable Due from Community Entity Fund Due from Housing Benefit Fund Due from General Fund Prepaid expenses CAPITAL ASSETS (Note 6)	\$ General Fund 378,118 87,168 406,792 23,926 - 7,661 903,665	ommunity ntity Fund 8,324,811 1,119,309 10,861	ousing afits Fund - 485	ousing oply Fund	Capital set Fund	;	Total 8,702,929	T	Total
Cash Accounts receivable Due from Community Entity Fund Due from Housing Benefit Fund Due from General Fund Prepaid expenses	\$ 87,168 406,792 23,926 7,661	\$ 1,119,309	\$ - 485	-	\$	\$	8,702,929	\$ 1.	000.403
Cash Accounts receivable Due from Community Entity Fund Due from Housing Benefit Fund Due from General Fund Prepaid expenses	\$ 87,168 406,792 23,926 7,661	\$ 1,119,309	\$ - 485	\$ -	\$	\$	8,702,929	<b>\$</b> 1.	000.40
Accounts receivable Due from Community Entity Fund Due from Housing Benefit Fund Due from General Fund Prepaid expenses	\$ 87,168 406,792 23,926 7,661	\$ 1,119,309	\$ 485	\$ -	\$ -	\$	8,702,929	S 1.	
Due from Community Entity Fund Due from Housing Benefit Fund Due from General Fund Prepald expenses	 406,792 23,926 7,661	10,861	485	-					
Due from Housing Benefit Fund Due from General Fund Prepaid expenses	 23,926			-	-		1,206,962		87,489
Due from General Fund Prepaid expenses	 7,661		-	-	-		406,792		78,948
Prepaid expenses	 7,661		-	-	-		34,787		-
		-	-	400,000	-		400,000		-
CAPITAL ASSETS (Note 6)	903,665	1,584	969	-	-		10,214		21,771
CAPITAL ASSETS (Note 6)		9,456,565	1,454	400,000	-		10,761,684	2,	,168,611
	-	-	-	-	67,333		67,333		82,314
	\$ 903,665	\$ 9,456,565	\$ 1,454	\$ 400,000	\$ 67,333	\$	10.829.017	\$ 2	250,925
Accounts payable and accrued liabilities Deferred revenue Due to General Fund Due to Community Entity Fund Due to Housing Supply Fund Project holdbacks payable (Note 7)	\$ 201,660 19,740 - 400,000 - 621,400	\$ 63,421 406,792 3,224,305 3,694,518	\$ 10,861 23,926 	\$ 	\$ -	\$	265,081 19,740 417,653 23,926 400,000 3,224,305 4,350,705	-	255,744 26,240 78,944 970,633 ,331,560
COMMITMENTS (NOTE 8)	 621,400	 3,634,310	 34,101	 -	 -		4,350,705	- 1,	,331,30
FUND BALANCES									
General Fund	282,265	-	-	-	-		282,265		253,65
Community Entity Fund (Note 9)	-	5,762,047	-	-	-		5,762,047		583,390
Housing Benefit Fund	-	-	(33,333)	-	-		(33,333)		-
Housing Supply Fund Capital Asset Fund	:			400,000	67,333		400,000 67,333		82.31
vepter need fund	282.265	5,762,047	(33,333)	400,000	 67,333		6,478,312		919,35
	903.665	9,456,565	 (00,000)						

APPROVED ON BEHALF OF THE BOARD

Crystal Laborero Vice Chairperson

Phil Chioppeta Phi Chiappetta, Audit Charmittee Charperson

# Governance, Leadership & Engagement

## **CEO Bids Farewell**

In April 2021, shortly after the start of the 2021-2022 fiscal year, End Homelessness Winnipeg President and CEO Lucille Bruce informed the Board of Directors and staff of her plans to retire in the summer, following 3.5 years of transformative leadership.

Lucille joined End Homelessness Winnipeg in January 2018. Over the next few years, she stewarded transformational change, transitioning End Homelessness Winnipeg to become an Indigenous organization, with predominantly Indigenous staff and board members reflective of the population impacted by homelessness in Winnipeg; as well as Community Entity for Reaching Home, administering federal homelessness funding locally. Her collaborative leadership ensured inclusion of Indigenous people and Lived Experience at all levels of the organization's work, and successful coordination of a COVID-19 Response for Winnipeg's homeless-serving sector. She also spearheaded partnerships for Astum Api Niikinaahk and other innovative, Indigenous-led housing initiatives to address critical gaps in the city's housing continuum.

Lucille's work with End Homelessness Winnipeg caps a career-long commitment to Indigenous-led approaches for housing and healing. She previously served as Executive Director of the Native Women's Transition Centre; Executive Director of Village Clinic; and Interim Chairperson of the Manitoba Urban Native Housing Association. From 2009-2013, she was the Indigenous Co-Site Coordinator for Winnipeg as part of the Mental Health Commission of Canada's At Home/Chez Soi Project, which localized Housing First from an Indigenous perspective to address Urban Indigenous homelessness. On behalf of End Homelessness Winnipeg's Board and Staff, Gitchi Miigwetch Lucille!



Lucille Bruce

# **Boards, Committees and Collaborative Tables**

Miigwetch, Maarsii, Thank you to all who participated in End Homelessness Winnipeg's governance and Collective Impact efforts in 2020-2021:

#### Board of Directors

Allan Fineblit, Director Carolyn Ryan, Director Cindy Fernandes, Director Crystal Laborero, Vice Chair Helen Robinson-Settee, Director Herb Peters, Director Jason Whitford, Chair Kim Puhach, Director Lesley Lindberg, Secretary Marion Cooper, Director Phil Chiappetta, Treasurer Rocky Dhillon, Director Ross McGowan, Director Sharon Kuropatwa, Director Susan Lewis, Director Tammy Christensen, Director

#### Board of Directors Audit Committee Cindy Fernandes Phil Chiappetta, Chair Rob Magnusson

Board of Directors Governance Committee Allan Fineblit, Chair Jason Whitford Marion Cooper

#### Community Advisory Board for Reaching Home

Al Wiebe, Vice Chair Brian Campbell Carly Duboff, Manitoba Housing ex-officio Christina Maes Nino Dana Riccio Arabe Dinah Collins, Service Canada ex-officio Dodie Jordaan Janet Clark, End Homelessness Winnipeg ex-officio Karen Martin Mark Fleming, Chair Noah Yauk, City of Winnipeg ex-officio Pat Olafson Paula Thomas Selena Kern Shana Menkis Shannon Watson, WRHA ex-officio Tammy Wolfe Vanessa Gamblin

#### **Coordinated Access Advisory Committee**

Adrienne Dudek, Main Street Project Belinda Vandenbroeck, Elder Carlos Clark, Manitoba Justice Carly Duboff, Manitoba Housing Charlotte Nolin, Knowledge Keeper Corrine Warkentin, Community Support Diane Redsky, Ma Mawi Wi Chi Itata Centre Diedra Tarasenko, Lived Expert Francine Beaulieu, Ma Mawi Wi Chi Itata Centre Jarred Baker, Eagle Urban Transition Centre Linda English, MYS/End Homelessness Winnipeg Michael Hudson, Lived Expert Nathan Watson, Manitoba Families Paula Hendrickson, Aboriginal Health & Wellness Centre Robert Greene, Elder Shannon Watson, WRHA Vanessa Sanderson, Student Vanessa Gamblin, Community Advisory Board

#### Coordinated Access Communication Working Group

Betty Edel, End Homelessness Winnipeg Cindy Titus, Main Street Project Delaina Williams, Lived Expert Kris Clemens, End Homelessness Winnipeg Tara Snider, Sara Riel

#### **Coordinated Access Council**

Adrienne Dudek, Main Street Project Brandy Kowal, Shawenim Abinoojii Carlos Clark, Manitoba Justice Charlotte Nolin, Knowledge Keeper Desmond Harper, Youth Lived Expert Belinda Vandenbroeck, Elder Carly Duboff, Manitoba Housing Eric Friesen, Oshki-giizhig Isabel Daniels, Velma's House Jarred Baker, Eagle Urban Transition Centre Jolene Wilson, West Central Women's Resource Centre Kerri Irvin-Ross, MYS Mark Fleming, Community Advisory Board Mirza Hassan, Manitoba Families - Child and Youth Services Division Nathan Watson, Manitoba Families Paula Hendrickson, Aboriginal Health & Wellness Centre Sharon Hildebrand, WRHA Stephen Hall, St. Boniface Street Links Tara Snider, Sara Riel

#### Coordinated Access Intake Working Group

Amy Reinink, Main Street Project Betty Edel, End Homelessness Winnipeg Charlotte Nolin, Knowledge Keeper James Heinrichs, Winnipeg Housing Rehabilitation Corporation Jarred Baker, Eagle Urban Transition Centre Kirsten Bernas, West Central Women's Resource Centre Linda English, End Homelessness Winnipeg Malcolm Cook, Manitoba Metis Federation Paula Hendrickson, Aboriginal Health & Wellness Centre Rebecca Blaikie, Mount Carmel Clinic Stephanie Skakun, CMHA Manitoba and Winnipeg

#### Coordinated Access Research Group

Allyson Marsolais, York University Betty Edel, End Homelessness Winnipeg Charlotte Nolin, Knowledge Keeper Corinne Isaak, End Homelessness Winnipeg John Ecker, York University Jolene Wilson, West Central Women's Resource Centre Kris Clemens, End Homelessness Winnipeg Martini Monkman, Lived Expert

#### COVID-19 Response Community Sites and Food Security Working Group

Angela McCaughan, Sscope Beverly Aitay, Lighthouse Mission Charlotte Nolin, Mount Carmel Clinic Cindy Titus, Main Street Project Corinne Isaak, End Homelessness Winnipeg Francine Beaulieu, Ma Mawi Wi Chi Itata Centre Genny Funk-Unrau, Klinic Greg Macpherson, West Broadway Community Centre Janelle Duerksen, Harvest Manitoba Jennifer Mousseau, Aboriginal Health & Wellness Centre Keren Taylor-Hughes Harvest Manitoba Lavonne Harms, WRHA - Access Downtown Linda Sundevic, WRHA - Access Downtown Lisa Begg, Klinic Lisa Carriere, North End Women's Centre Lorie English, West Central Women's Resource Centre Malcolm Cook, Manitoba Metis Federation Melissa Guimond, Mount Carmel Clinic Tessa Whitecloud, 1JustCity

#### COVID-19 Response Daytime Drop-In Working Group

Adam Haddad, Main Street Project Adrienne Dudek, Main Street Project Angela McCaughan, Sscope Brian Dueck, Salvation Army Centre of Hope Bruce Fiske, City of Winnipeg Chris Brens, City of Winnipeg Corinne Isaak, End Homelessness Winnipeg Dave Ens, One88 Derrick Moodley, Freedom House Frank Ulrich, Union Gospel Mission Gololcha Boru, City of Winnipeg Gordon Taylor, Salvation Army Centre of Hope Julianne Aiken, Siloam Mission Josie Gabel, One88 Karen Beck, City of Winnipeg Lin Howes Barr, Spence Neighbourhood Association Mark Kelm, Union Gospel Mission Noelle DePape, City of Winnipeg Sarah Prowse, WRHA - Public Health Sheila Bughao, City of Winnipeg Tessa Whitecloud, 1JustCity Theresa Janzen, WRHA - Public Health

#### COVID-19 Response Housing First Working Group

Aaron Ghebrehiwot, Resource Assistance for Youth Amy Karsin, MYS Betty Edel, End Homelessness Winnipeg Brian Campbell, Eagle Urban Transition Centre Della Herrera, Aboriginal Health & Wellness Centre Destiny Michell, Wahbung Abinoonjiiag Francine Beaulieu, Ma Mawi Wi Chi Itata Centre Jarred Baker, Eagle Urban Transition Centre Kelly Holmes, Resource Assistance for Youth Kerri Irvin-Ross, MYS Kim Fontaine, Ikwe Widdjiitiwin Kirsten Bernas, West Central Women's Resource Centre Laiza Pacheco, Siloam Mission Leanne Wilton, CMHA Manitoba and Winnipeg Linda English, End Homelessness Winnipeg Lindsay Enns, Siloam Mission Lorie English, West Central Women's Resource Centre Paula Hendrickson, Aboriginal Health & Wellness Centre Pepper Pritty, Women's Health Clinic Rebecca Blaikie, Mount Carmel Clinic Shauna Snider, MYS Stephanie Skakun, CMHA Manitoba and Winnipeg Susan Mace, Mount Carmel Clinic

#### COVID-19 Response Outreach Services Working Group

Adrienne Dudek, Main Street Project Alexia Legere, St. Boniface Street Links Christy Loudon, Downtown Community Safety Partnership Curtis Downey, Ndinawe Eden Friesen, West Central Women's Resource Centre Jacob Kaufman, Main Street Project Karen Martin, WFPS/EPIC Kris Clemens, End Homelessness Winnipeg Lisa Carriere, North End Women's Centre Lukas Maitland, HOCS Maria Koniuk, WPS Marion Willis, St. Boniface Street Links Melissa Crait, WE24 Melissa Myran, Ndinawe Melissa Stone, Ma Mawi Wi Chi Itata Centre Merv Halvorsen, Salvation Army Centre of Hope Michelle Klimczak, Street Connections Sara Brasseur, Mount Carmel Clinic Sage House Sarah Koslock, Wahbung Abinoonjiiag Tammie Kolbuck, Resource Assistance for Youth

#### COVID-19 Response Youth Working Group

Betty Edel, End Homelessness Winnipeg Dustyne Lefurgey, Ndinawe Jacklyn Devisser, Wahbung Abinoonjiiag Kayla Stubbs, Ndinawe Kelly Holmes, Resource Assistance for Youth Kerri Irvin-Ross, MYS Lin Howes Barr, Spence Neighbourhood Association Linda English, End Homelessness Winnipeg Phil Chiappetta, Rossbrook House

#### Extreme Weather Response

Adrienne Dudek, Main Street Project Al Wiebe, Lived Experience Circle Angela McCaughan, Sscope Angelina Pelletier, Ndinawe Beverly Atjay, Lighthouse Mission Brad Ducak, Siloam Mission Chris Brens, City of Winnipeg, Community Services Dave Dalal, Winnipeg Police Service Dave Feniuk, Agape Table Davey Cole, Spence Neighbourhood Association Gord Spado, Winnipeg Police Service Gordon Taylor, Salvation Army Centre of Hope Heejune Chang, WRHA Jason Granger, United Way Winnipeg Jason Shaw, Winnipeg Fire Paramedic Service Jim Steep, Agape Table Julianne Aitken, Siloam Mission Kerri Irvin-Ross, MYS Kris Clemens, End Homelessness Winnipeg Kristen Burridge, Salvation Army Centre of Hope Levi Foy , Sunshine House Lin Howes-Barr, Spence Neighbourhood Association Linda Rost, Health Sciences Centre Linda Sundevic, WRHA Lisa Gilmour, City of Winnipeg Emergency Management Lori Hudson, Manitoba Housing Mareike Brunelli, West Central Women's Resource Centre Marion Willis, St. Boniface Street Links Mark Kelm, Union Gospel Mission Melissa Omelan-Barnes, Mount Carmel Clinic Melissa Stone, Ma Mawi Wi Chi Itata Centre Michelle Chudd, United Way Winnipeg Michelle Klimczak, Street Connections Natalie Hasell, Environment & Climate Change Canada Neneth Bañas, Winnipeg Foundation Phil Chiappetta, Rossbrook House Phil Hutlet, Winnipeg Fire Paramedic Service Shaw Krauchi, Health Sciences Centre Tammie Kolbuck, Resource Assistance for Youth/WON Tara Zajac, North Point Douglas Women's Centre Tessa Blaikie Whitecloud, 1JustCity Tracy Wark, North End Women's Centre Vlessy Sanchez, End Homelessness Winnipeg

#### HIFIS Data Management Working Group

Adam Haddad, Main Street Project Addy Swerds, Sscope Adrienne Dudek, Main Street Project Ainsley Porath, West Central Women's Resource Centre Alana Ring-Woodard, North End Community Renewal Corporation Amy Karsin, MYS Amy Reinink, Main Street Project Angela McCaughan, Sscope Ari Phanlouvong, Siloam Mission Arthur Weldon, St. Boniface Street Links Benjamin Simcoe, Spence Neighbourhood Association Brad Ducak, Siloam Mission Brandy Kowal-Funk, Shawenim Abinoojii Breda Vosters, Resource Assistance for Youth Brian Campbell, Eagle Urban Transition Centre Caileigh Morrison, 1JustCity Corinne Isaak, End Homelessness Winnipeg David Cole, Spence Neighbourhood Association Dustyne Lefurgey, Ndinawe Gillian Hayek, Doorways Ian Sunabacka, End Homelessness Winnipeg Jamie Nepinak, Shawenim Abinoojii Jeremy Mead, Main Street Project Jody Martens, MYS Justin van-Oeveren, Salvation Army Correctional and **Justice Services** Karen Taylor, Salvation Army Centre of Hope Kim De Vloo, Salvation Army Centre of Hope Kim Fontaine, Ikwe Widdjiitiwin Leanne Wilton, CMHA Manitoba and Winnipeg Lindsay Enns, Siloam Mission Marilyn Lockhart, Doorways Natalie Carreiro, End Homelessness Winnipeg Ovepero Banjo, End Homelessness Winnipeg Rubina Atif, Sscope Rustam Dow, End Homelessness Winnipeg Sandra Kaltenhaler, Ma Mawi Wi Chi Itata Centre Sara Torgerson, Salvation Army Centre of Hope Susan Mace, Mount Carmel Clinic Tammy Westaway, End Homelessness Winnipeg Temmy Sofola, Mount Carmel Clinic Tracy Wark, North End Women's Centre

#### HIFIS MAWS Domestic Violence Shelter Working Group

Catriona Shantz, Manitoba Family Violence Prevention Program Corinne Isaak, End Homelessness Winnipeg Deena Brock, Manitoba Association of Women's Shelters Ian Sunabacka, End Homelessness Winnipeg Nadine Smith, Manitoba Family Violence Prevention Program Rustam Dow, End Homelessness Winnipeg HIFIS Provincial Collaborative Working Group Corinne Isaak, End Homelessness Winnipeg Darren Fulford, CMHA Thompson Ian Sunabacka, End Homelessness Winnipeg Matt Grills, Brandon Neighbourhood Renewal Corporation Meagan McKenzie, Brandon Neighbourhood Renewal Corporation

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#### Kíkinanaw Óma Strategy to Support Unsheltered Winnipeggers

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