



**Progress on End Homelessness
Winnipeg's 5-Year Plan (2020-2025)
Quarter 1 and 2 Updates (April 1, 2022-
September 30, 2022)**

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Primary Author:

Elijah Osei-Yeboah (Evaluation and Shared Measurement Manager)

Internal Contributors:

Jason Whitford (CEO and President)

Nick Procyshyn (Senior Director, Finance and Operations)

Betty Edel (Senior Director, Housing Supports)

Janet Clark (Senior Director, Reaching Home)

Vlessy Villanueva-Sanchez (HIFIS Manager)

Justin Quigley (Housing Supply Manager)

Yvonne Dubois (Executive Assistant)

Janine Bramadat (Prevention Manager)

Thomas Edwards (Reaching Home Director)

Tanis Wheeler (Reaching Home Program Manager)

Andre Man (Reaching Home Senior Program Officer)

Steph Bisson (Communications and Community Relations Manager)

Amy Reinink (Naatamooskakowin Resource Inventory Development Officer)

Marissa Ford (Housing Benefit Finance and Administration Clerk)

Jasmine Smith (Special Projects Manager)

Kris Clemens (former Communications and Community Relations Manager)

Lauren Lange (former Housing Supply Manager)

External Contributor:

Christina Maes Nino (Manitoba Non-Profit Housing Association)

Cover Page Design:

Steph Bisson

The report can be accessed here:

<https://endhomelessnesswinnipeg.ca/plans-annual-reports/>

1. PROGRESS ON THE TARGETS OF THE 5-YEAR PLAN, 2020-2025

End Homelessness Winnipeg launched a [5-Year Plan¹](#) in 2019, setting out seven measurable targets and many actions for preventing and ending homelessness in Winnipeg by 2025. End Homelessness Winnipeg monitors and advances progress on the targets and actions. This report documents progress made in Quarter 1 (April 1 to June 30, 2022) and Quarter 2 (July 1 to September 30, 2022). The report is in two sections; the first provides an update on the achievement of the targets, and the second provides an update on the actions.

1. COLLABORATE with stakeholders to create 1,340 additional housing units based on identified local housing needs

Context: 1,340 is a low estimate of units needed in Winnipeg by 2025 in End Homelessness Winnipeg's 2018 [Housing Models and Development Framework](#). For the sake of consistency, we used the low estimate of 1,340 units, but we recognize that Winnipeg needs much more than that. For instance, the 2020 [City of Winnipeg Comprehensive Housing Needs Assessment](#), which is more recent, identified the need for 4,125 new units by 2025. Unlike the actions and other targets, we will report progress on this target every six months as not much construction happens during the winter months when the ground freezes. It is worth pointing out that housing supply is a provincial government responsibility; End Homelessness Winnipeg's roles in housing supply, include providing technical support to agencies developing non-market housing and partial funding through Reaching Home: Canada's Homelessness Strategy.

Progress: Including units in development, Winnipeg gained a lot more transitional and private below-market rent housing units. Canada Mortgage and Housing Corporation and Rapid Housing Initiative (RHI) funded the bulk of the new transitional housing units, underscoring the importance of government funding. However, there were construction delays as we witnessed at the height of the pandemic, so we hope the units in development are completed on time. In addition, we are yet to meet the low target for permanent supportive housing units.

Type of Housing*	Addition al Units Needed by 2025	# of New Units/Lost Created, 2019-22, including Units in Development as of Sep 2022	# of New Units in Development as of Sep 2022	# of Additional New Units Needed by 2025****
Transitional	220	171	127	-78
Permanent Supportive	200	49	107	44
Social (RGI)**	470			
Private Below-Market Rent	450	179	529	-258
Total	1340	399***	763***	-292***

Source: End Homelessness Winnipeg Housing Supply Manager, 2022; [End Homelessness Winnipeg, 2019](#)

* The different types of housing are defined in the [Winnipeg Rental Housing Supply Baseline Scan](#). We are cognisant that the sector has not accepted these definitions yet. Therefore, we will work with stakeholders to review them and make any needed changes.

** Between 2018 and 2021, multiple Manitoba Housing social housing units were moved among ownership and management categories, but remain offered as social housing. Data corrections have been made by Manitoba Housing to reflect re-categorization and End Homelessness Winnipeg continues to work with Manitoba Housing on data continuity. We will release the social housing numbers when the process is finalized.

*** Excluded the social housing values from the totals.

**** Included units in development.

¹ Since this is not an academic report, we hyperlinked references the first time we cited them in the report.

2. HOUSE 1,519 people experiencing homelessness

Context: 1,519 was the number of people experiencing homelessness encountered by the [2018 Winnipeg Street Census](#). Even though the [2022 Winnipeg Street Census](#) found 1,256 Winnipeggers who were experiencing homelessness, we used the targeted number of 1,519 as stipulated in the 5-Year Plan. In addition, the 1,519 is a very low estimate because the Winnipeg Street Census methodology underestimates hidden homelessness², despite constituting two to three times the size of those experiencing other types of homelessness.

Progress: Programs receiving Reaching Home: Canada's Homelessness Strategy funding alone housed 231 and 190 new people in Q 1 and 2 respectively, amounting to 2,281 people housed since the launch of the 5-Year Plan, exceeding the target by 762 people. The quarterly difference was largely due to Shawenim's new transitional housing for youth on 126 Alfred Avenue which opened in April 2022. The housing placement data came from only programs receiving Reaching Home: Canada's Homelessness Strategy funding. It should be noted that the number of people who were rehoused was not factored into the total housing placement number (2,281).

On average, it took Reaching Home (Canada's Homelessness Strategy) funded agencies 72 days to house people in Q1, declining to 69 days in Q2³. Despite the decline, 69 days is still a very high wait time, which could be reduced by: increasing housing supply, hiring and retaining housing support workers, increasing funding for housing, increasing staff wages, and eliminating the racism Indigenous people face when they are looking for housing.

3. REDUCE Indigenous overrepresentation in emergency shelters by 50%

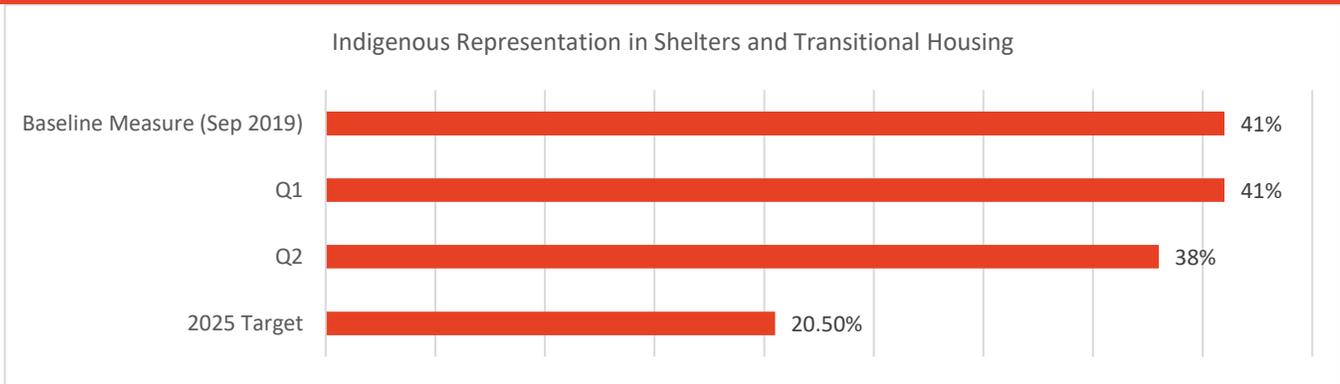
Context: Indigenous people are over-represented in Winnipeg's emergency shelter system and homelessness in general⁴, comprising the majority of emergency shelter users, but only about 14% of the city's overall population ([Statistics Canada, 2022; 2023](#)). It is worth noting that we have excluded Indigenous representation in other types of homelessness such as hidden and unsheltered homelessness. In addition, Indigenous representation in emergency shelters does not mirror overall Indigenous homelessness as the 2022 Winnipeg Street Census report showed that Indigenous people are less likely to access shelters and transitional housing. It should be noted that End Homelessness Winnipeg advances and monitors progress on this target but is not primarily responsible for achieving it.

Progress: Representation of Indigenous clients at adult emergency shelters and safe spaces decreased marginally from 41% in Q1 to 38% in Q2; however, the sector, especially shelters should do more to achieve the 2025 target of 20.5%, considering that the Q1 and 2 data did not include N'Dinawemak's (a large Indigenous-led shelter in Winnipeg) numbers.

² End Homelessness Winnipeg is considering securing funding in the future to capture hidden homelessness as part of the next Winnipeg Street Census or undertake separate research to assess hidden homelessness.

³ The Reaching Home: Canada's Homelessness Strategy Team did not receive data from one agency.

⁴ The 2022 Winnipeg Street Census reported that 75% of those experiencing homelessness identify as Indigenous.



Source: End Homelessness Winnipeg, 2019; HIFIS, 2023;

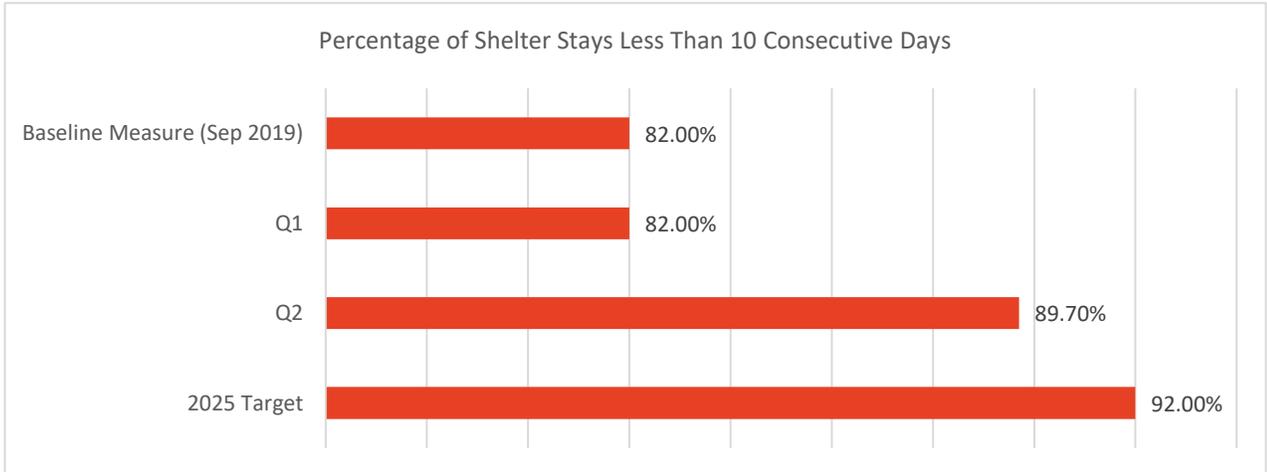
i. Unique client records where Indigenous Status was recorded as "Unknown" were excluded from the Total Unique Client counts for this calculation.

ii. Shelters include Main Street Project, Siloam Mission, and Salvation Army emergency shelters, Salvation Army family shelter, and transitional housing in HIFIS.

4. MONITOR lengths of stays in emergency shelters, so that 92% are less than 10 consecutive days

Context: Shorter shelter stays can indicate successful transitions into housing and briefer experiences of homelessness. Furthermore, shelters are not designed for long-term stays. For instance, people living with disabilities often do not get all the supports they need there. It is worth mentioning that shelter and transitional housing providers are primarily responsible for achieving this target, but not End Homelessness Winnipeg.

Progress: The percentage of shelter stays less than 10 consecutive days remained stable in Q1, but rose to 89.7% in Q2.



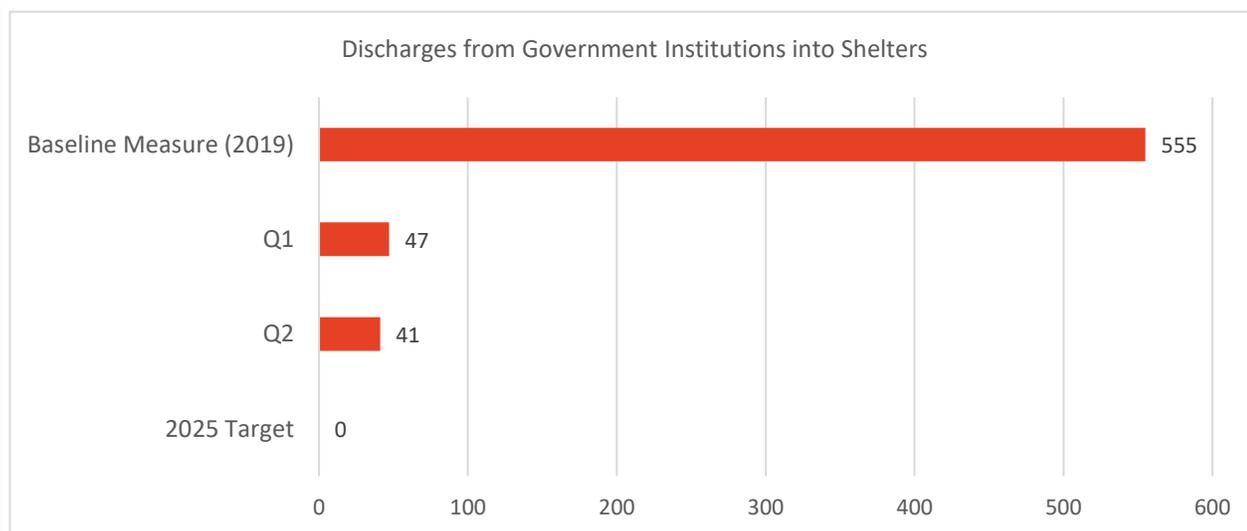
Source: End Homelessness Winnipeg, 2019; HIFIS, 2023

i. Stays at one or more Shelters represent the number of stays with a given length, not the number of individuals with stays of that length. Shelters include Main Street Project, Siloam Mission and Salvation Army emergency shelters as well as Salvation Army family shelter and transitional housing in HIFIS.

5. ELIMINATE entries into homelessness among released inmates and youth who are in Child and Family Services (CFS) care or disengaging from school

Context: Inflows to homelessness from government institutions such as justice and CFS contribute significantly to homelessness overall. The 2022 Winnipeg Street Census confirmed that involvement with CFS and lack of education, in particular, are strongly correlated with homelessness: More than half of the survey respondents had been involved with CFS, with most of them having their first homelessness experience at 18 years, when they aged out of care. Also, more than half of the survey respondents had less than high school education. Ideally, data on this target should come from the appropriate government institutions, but the government has not shared the data with us yet. Therefore, we will continue to use a proxy measure from HIFIS until we receive the data.

Progress: Adults with emergency shelter stays who were discharged from government institutions decreased from 47 in Q1 to 41 in Q2, a drastic decline considering that it was as high as 555 in 2019. While it is difficult to measure inflows, these numbers may help indicate that prevention initiatives in collaboration with stakeholders have had a positive impact on discharges into shelters from government institutions (see below for actions under this target).



Source: End Homelessness Winnipeg, 2019; HIFIS, 2023

i. Chart displays Total Stays at Emergency Shelters where “Reason for Service” was Release/Discharge from Corrections, Agency Placement (CFS), or Treatment (Medical, Psychiatric, Other). A Stay is defined as a minimum 4-hour overnight stay between 7 p.m. – 7 a.m.

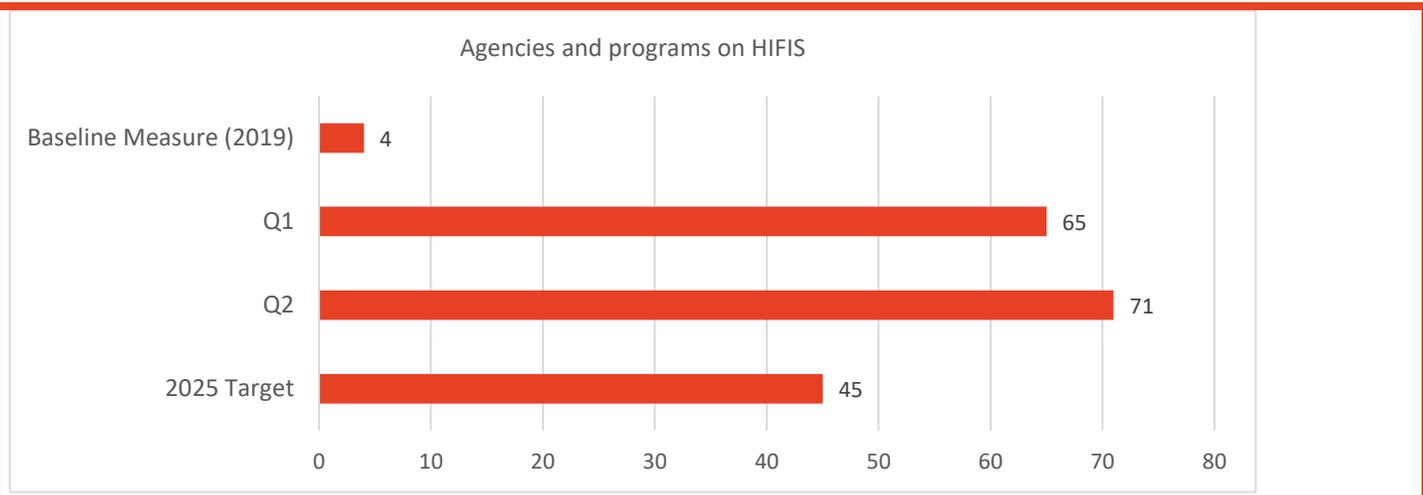
ii. Limitations: People do not always disclose reason(s) for staying at a shelter; only one selection was allowed though there may be multiple reasons for service; information was not always captured when clients booked in; staff usage of this field is increasing, which could appear as an increase in the number of people discharged from government institutions; People whose Reason for Service was “Unknown/Did Not Ask” were not included; and this excludes those experiencing other types of homelessness such as hidden and unsheltered homelessness.

iii. Shelters include Main Street Project, Siloam Mission and Salvation Army emergency shelters, Salvation Army family shelter, and transitional housing.

6. EXPAND the use of HIFIS to 45 homeless-serving organizations and programs as part of a [Coordinated Access](#) system

Context: A robust shared information system is key to progress in ending homelessness.

Progress: We surpassed the 2025 HIFIS onboarding target in the 2021/22 fiscal year, facilitated by the implementation of Coordinated Access/Naatamooskakowin and new partnerships with family violence and outreach services. From Q1 to Q2, there was an increase in the total number of programs and organizations onboarded onto HIFIS from 65 to 71.

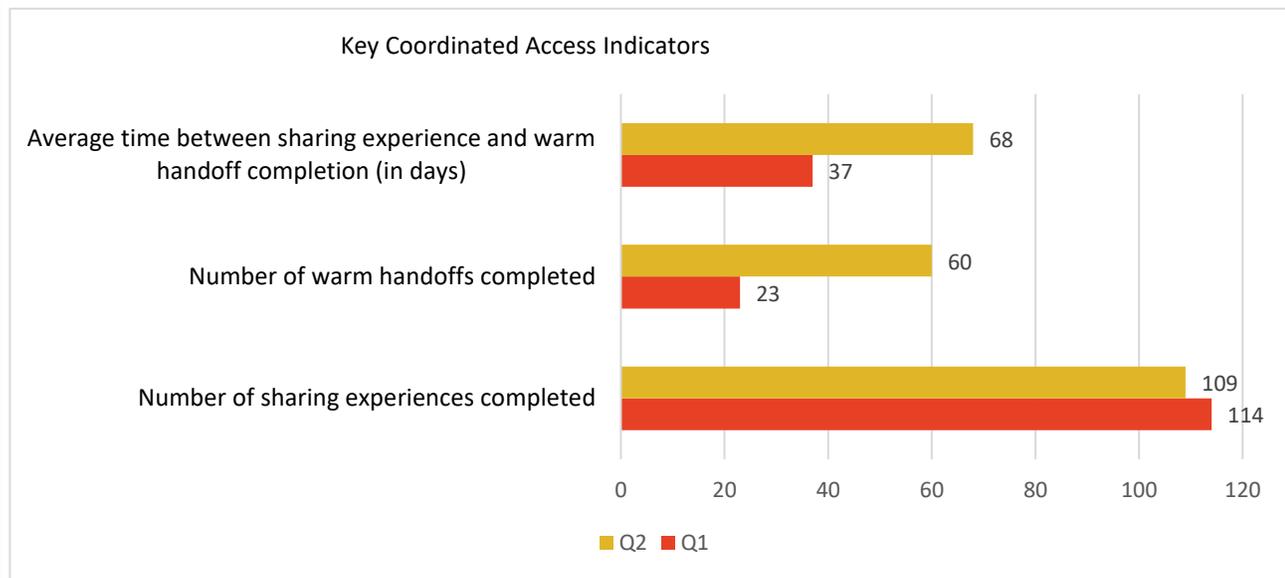


Source: End Homelessness Winnipeg, 2019; HIFIS, 2023

7. PREVENT 90% of those served by Coordinated Access from re-entering homelessness

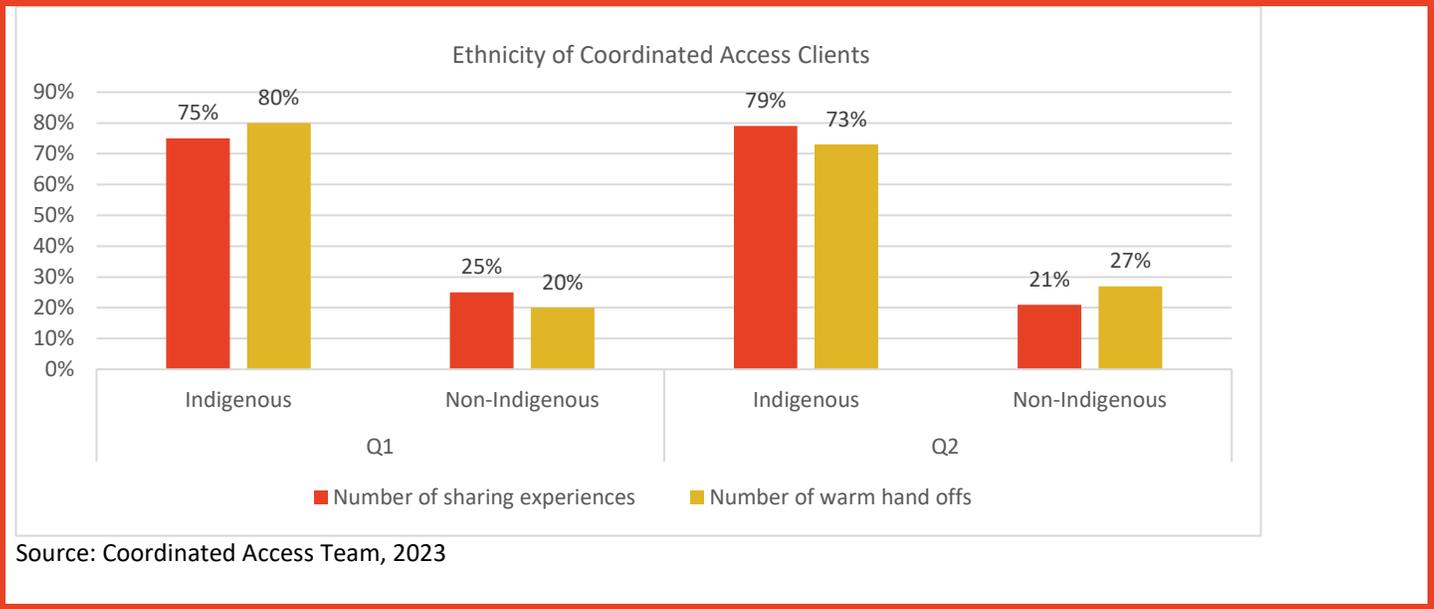
Context: Successful transitions to housing will help measure the success of Coordinated Access. Data on this target is not available yet, therefore, we will report on other key indicators alone until it becomes available.

Progress: Naatamooskakowin, Winnipeg’s Coordinated Access system, launched March 31, 2022. The Q1 and 2 sharing experience numbers are comparable, but the number of warm handoffs completed more than doubled in Q2, perhaps an explanation for the surge in warm handoff wait time as more people can lead to delays if staff numbers remain the same.



Source: Coordinated Access Team, 2023

As mentioned before, the majority of those experiencing homelessness in Winnipeg identify as Indigenous, therefore, we track the ethnicity of those accessing Naatamooskakowin to determine if Indigenous peoples who need the system the most are accessing it. Coordinated Access served Indigenous clients the most each quarter in terms of warm handoff and sharing experiences completed.



2. PROGRESS ON ACTIONS SUPPORTING THE 5-YEAR PLAN, 2020-2025

End Homelessness Winnipeg launched a 5-Year Plan in 2019 that aligns the goals of the [10-Year Plan to End Homelessness in Winnipeg](#) with the [directives of Reaching Home: Canada’s Homelessness Strategy](#), the [Reaching Home \(Canada’s Homelessness Strategy\) Winnipeg Community Plan](#), and data gathered on homelessness in Winnipeg since the 10-Year Plan was launched in 2014. Progress made during Q 1 and 2 on specific actions related to the targets of the 5-Year Plan is highlighted in the table below.

Monitoring the implementation of the actions in the 5-Year Plan

2025 TARGET	ACTIONS	PROGRESS
<p>COLLABORATE with stakeholders to create 1,340 additional housing units based on identified local housing needs</p>	<p>Build fund development capacity by establishing a financing model for new housing</p>	<p>End Homelessness Winnipeg met with the Premier’s Office to seek direction on the next steps for the Cost Avoidance Finance Model. The Premier’s Office indicated that the Province is still interested in exploring the Cost Avoidance Finance Model but must evaluate the model first. The Premier’s Office will follow up with End Homelessness Winnipeg later and advise on the next steps.</p>
	<p>Build on End Homelessness Winnipeg’s 2018 Housing Models and Development Framework to create detailed housing concepts for housing projects and collaborate with stakeholders to develop a master plan to create 1,340 units.</p>	<p>End Homelessness Winnipeg conducted background research and developed an outline for a master plan to collaborate with stakeholders to create 1,340 units. End Homelessness Winnipeg was waiting on the public release of the Provincial Homelessness Strategy before proceeding further with the master plan. This will ensure alignment across strategies and consistency in the data and direction shared with the public and stakeholders.</p> <p>End Homelessness Winnipeg continued to track the number of new transitional, supportive, social, and private below-market rental units that secured capital funding and the status of those in development.</p>
	<p>Leverage partnerships with developers/funders/service providers to build housing units</p>	<p>End Homelessness Winnipeg continued planning and development work, partnering with the Ma Mawi Chi Itata Centre Inc. to develop and build Astum Api Niikinaahk (Come Sit at Our Home) to create 22 tiny homes and a shared lodge with supports for individuals experiencing or at risk of unsheltered homelessness. End Homelessness Winnipeg continued to advocate for Ma Mawi as they worked to secure sustainable, long-term operational funding for Astum Api Niikinaahk.</p> <p>End Homelessness Winnipeg continued planning and development work, partnering with Wahbung Abinoonjiaag to develop and build 26 units (80 beds) of transitional housing with supports for women and children fleeing domestic violence. End Homelessness Winnipeg continued to assist Wahbung Abinoonjiaag as they worked to secure the capital and operational funding required for the development of the project.</p> <p>End Homelessness Winnipeg advocated for funding support for Sunshine House’s transitional housing project for sexual minorities.</p> <p>End Homelessness Winnipeg coordinated meetings with several non-profit organizations and businesses interested in developing and/or operating transitional and supportive housing.</p>
	<p>Engage governments to ensure funding criteria & policies for new housing meet the needs of those experiencing homelessness</p>	<p>End Homelessness Winnipeg collaborated with representatives from the City of Winnipeg, Province of Manitoba, Reaching Home: Canada’s Homelessness Strategy, and CMHC during our monthly Housing Supply Action Committee meetings, during which information on the needs of people experiencing homelessness was shared and discussed.</p>

2025 TARGET	ACTIONS	PROGRESS
	Collaborate with the City of Winnipeg to inform its new Poverty Reduction Strategy	The City of Winnipeg released its Poverty Reduction Strategy in 2021. End Homelessness Winnipeg staff participated in the engagement session and spoke to the Executive Policy Committee about the Strategy, pointing out the lack of funding commitment for the Strategy and identifying actions the City intended to take that fell outside its purview.
<p style="text-align: center;">HOUSE 1,519 people experiencing absolute homelessness or provisionally housed</p>	Leverage partnerships with major providers of rent-geared-to-income housing	<p>A meeting took place with Manitoba Housing on September 23, 2022. An arrangement was made with Manitoba Housing’s business manager/lead regarding applications/intake. They will review the current list of approved applicants to screen for 10 individuals who are experiencing homelessness and have identified a support team with whom to work. Lori Hudson, Manitoba Housing representative, will then connect with End Homelessness Winnipeg staff to determine if they have received these supports through Naatamooskakowin. If so, they will advise property services that our identified staff will be an additional resource to Manitoba Housing if the identified supports are challenging to connect with. We will also work to ensure the support services are contacted about a unit offer in case it is difficult to connect with the applicant/potential tenant. On a go-forward basis, when community organizations are applying, they will identify Naatamooskakowin/Coordinated Access (along with their organization’s information) on the Manitoba Housing application. This will assist in tracking how many referrals Manitoba Housing is receiving from the program.</p> <p>We started a partnership with Winnipeg Housing Rehabilitation Corporation as they expressed an interest in expanding.</p> <p>We presented at the Manitoba Non-Profit Housing Association Conference in September 2022 and made connections that we are reaching out to.</p>
	Develop a comprehensive, reliable inventory of available housing units	Coordinated Access system continued to develop a centralized inventory of housing resources. Some landlords are happy to partner with Coordinated Access whereas others are hesitant because some Housing First agencies did not provide the wraparound supports they promised. Hence, the Coordinated Access Team planned to bring together the landlords and Housing First programs to explore plausible solutions.
	Develop and implement a Coordinated Access system that streamlines the process for people experiencing homelessness to access housing and supports	<p>Naatamooskakowin, Winnipeg’s Coordinated Access system, launched March 31, 2022. Some organizations served as access points and others committed to take their intakes from the Coordinated Access system. We will continue to expand on this to reach beyond Housing First agencies.</p> <p>We developed a training plan based on the feedback gathered in the community engagement sessions. We released a calendar of planned sessions to the Housing First organizations that End Homelessness Winnipeg funds. We recruited Knowledge Keepers and Elders to provide the training and formed a committee to oversee the work.</p>

2025 TARGET	ACTIONS	PROGRESS
		<p>We have a partnership with the City of Winnipeg that provides training space and IT support at no charge.</p> <p>End Homelessness Winnipeg continued to actively contribute to two national Indigenous working groups - a Coordinated Access Indigenous working group and a National Indigenous working group - on developing an assessment process.</p> <p>End Homelessness Winnipeg is evaluating how Coordinated Access was created and its current implementation. An Evaluation Team comprising different stakeholders is overseeing the evaluation.</p> <p>The Organizational Support Officer developed the policy, procedures and the Community of Practice support groups. They were reviewed and approved by the services and access point leadership committee.</p> <p>End Homelessness Winnipeg's Manager of Prevention was officially connected to Naatamooskadowin to support homelessness prevention.</p>
<p>REDUCE Indigenous overrepresentation in emergency shelters by 50%</p>	<p>Support/facilitate creation of 24/7 Safe Spaces</p>	<p>End Homelessness Winnipeg supported Velma's House, Rossbrook House, West Central Women's Resource Centre, Spence Neighbourhood Association, and others to create 24/7 safe spaces. Also, End Homelessness Winnipeg produced <i>the 2-Year Progress Report on Kikinaw Óma Strategy</i> and released it in July 2022.</p>
	<p>Facilitate development of transitional housing for women and children fleeing violence, in partnership with Wahbung Abinoonjiag and 8 other Indigenous and women's organizations</p>	<p>Demolition complete; finalizing subdivision and land transfer with Manitoba Housing; funding partnerships underway but waiting for trilateral funding alignment across levels of government; design drawings at 90% completion.</p>

2025 TARGET	ACTIONS	PROGRESS
	Partner with Assembly of Manitoba Chiefs (AMC) and others to implement the Strategy for Ending First Nations Homelessness	<p>Assembly of Manitoba Chiefs (AMC) is a key partner in Astum Api Niikinaahk, N'Dinawemak and Naatamooskawkwin; however, AMC is yet to release the Strategy.</p> <p>End Homelessness Winnipeg partnered with Social Planning Council and 23 other stakeholders to plan and implement Winnipeg's fourth Street Census in May 2022. The report was being prepared by the end of Q2.</p>
	Collaborate with federal and provincial partners to identify and address jurisdictional gaps impacting Indigenous homelessness	<p>Engaging Justice, CFS, Community Living Disability Services (CLDS), and Health to address homelessness among Indigenous people exiting systems.</p> <p>Discussions are underway to expand HIFIS to other cities in the Province as those experiencing homelessness can move within the Province. By the end of Q2, Brandon and Thompson had expressed interest in partnering, but we hope other cities will do the same, and we are waiting for the Province of MB to allocate funding to this initiative as it requires more staffing.</p>
	Partner with Indigenous organizations to create a collaborative network that provides wraparound supports to address housing affordability, access, innovative housing, and funding models	<p>Continued to partner with Ma Mawi Wi Chi Itata and other Indigenous organizations on <i>Astum Api Niikinaahk</i>: the Village Project. Engaged partners, Elders and lived experience to establish a cultural operating model.</p> <p>End Homelessness Winnipeg partnered with four organizations, including three Indigenous ones – Assembly of Manitoba Chiefs, Community Helpers Unite, and Sabe Peace Walkers - to establish N'Dinawemak, the only Indigenous-led shelter in Winnipeg. Plans are underway to convert it into transitional housing.</p> <p><i><u>Manitoba Tipi Mitawa Program</u></i>, which was created through a partnership between AMC and the Manitoba Real Estate Association, supports First Nations to become homeowners. End Homelessness Winnipeg's CEO and President participated in the preparation of a strategic plan for the program.</p>
	Partner with Indigenous organizations to build culturally appropriate approaches, systems, and supports for people experiencing homelessness	End Homelessness Winnipeg's Housing Supports Senior Director is part of a national network developing and piloting an Indigenous pathway for intake to Coordinated Access systems. The pathway was developed, the federal government will review it soon.
	Partner with Indigenous organizations to build housing and increase access to housing	See above.

2025 TARGET	ACTIONS	PROGRESS
<p>SHORTEN lengths of stays in emergency shelters, so that 92% are less than 10 days</p>	<p>Understand demographics of those staying in shelters for >10 days to inform population-specific responses</p>	<p>Indigenous peoples suffer disproportionately from homelessness (see above for efforts to reduce Indigenous homelessness).</p>
	<p>Support a continuum of housing types and services such as supportive, cultural, transitional, and community</p>	<p>See above. End Homelessness Winnipeg, the Community Entity for Reaching Home: Canada’s Homelessness Strategy funding, approved \$7,106,627 for capital, housing, and support services in Q1 and \$5,828,005 in Q2.</p>
	<p>Work with emergency shelters to become more housing focussed</p>	<p>Supported engagement with the Shelter Transformation Network. Some of the shelters are well advanced in their efforts to become more housing focussed. For instance, Siloam Missions has policies and procedures guiding that work.</p>
	<p>Transfer provincial homeless programs and subsidies serving Winnipeg to End Homelessness Winnipeg</p>	<p>About 90 people were receiving rental subsidies through Canada Manitoba Housing Benefit (CMHB) when it was transferred to End Homelessness Winnipeg in July 2021, but we increased it to 302 in Q1 and 409 in Q2. We continue to conduct outreach to community organizations to ensure information about the service is shared with community residents. We had initial discussions with Manitoba Housing to explore how we could support Portage la Prairie, Selkirk, and Steinbach to access CMHB.</p>
	<p>Educate the public on issues related to homelessness: reduce stigma, mobilize support for inclusion/integration</p>	<p>Monthly newsletter reaches over 2000 subscribers⁵; staff featured in more than 15 news media stories in Q1 and 2 and delivered many community presentations/webinars.</p>
<p>ELIMINATE Entries to homelessness among released inmates and youth who are in CFS care or disengaging from</p>	<p>Finalize long-term plan to prevent discharge from provincial corrections into homelessness</p>	<p>Our former Prevention Manager encountered difficulties working with Corrections. Therefore, we will report on this action in the next report as the new Prevention Manager started in Q3.</p>
	<p>Work with Winnipeg School Division (WSD) and youth on strategies to prevent homelessness among students disengaging from school</p>	<p>Discussions initiated with WSD, CFS, Employment and Income Assistance, CLDS, Inclusion Winnipeg, Abilities Manitoba, and youth on prevention strategies.</p>

⁵ We paused sending out the monthly newsletter as we lost our Communications and Community Relations Manager in July 2022.

2025 TARGET	ACTIONS	PROGRESS
school	Determine numbers and demographics of those being discharged from institutional settings into absolute homelessness	Survey at Headingly Women’s revealed more than 80% of respondents had no housing when released. The 2022 Street Census report has information on those being released into homelessness from government institutions. We will report on this in the Q3 report.
	Identify gaps and develop a plan with partners and stakeholders to stop inflows into homelessness	MB Housing is piloting a project that prioritizes housing people being discharged from hospitals with no fixed address. Community Loan Program pilot informed launch of Rent Bank in Spring 2021, administered by Manitoba Non-Profit Housing Association.
<p style="text-align: center;">EXPAND</p> <p>The use of HIFIS to 45 homeless-serving organizations and programs as part of a Coordinated Access system</p>	Identify gaps through System Mapping	Systems Mapping was initiated with HelpSeeker and then completed in partnership with the Institute of Urban Studies , engaging lived experience and providers to better understand pathways to exiting homelessness.
	Integrate shelter and Housing First HIFIS systems	Systems integrated in 2019/20; onboarded new agencies; and exceeded the onboarding target. End Homelessness Winnipeg’s Senior Director of Housing Supports reached out to potential funders (Reaching Home: Canada’s Homelessness Strategy and the Province of Manitoba) regarding the HIFIS Province-wide Collaboration Project.
	Add 45 organizations and programs to HIFIS, based on priorities identified through Systems Mapping/research	The HIFIS team surpassed this target in the 2021/22 fiscal year.
	Develop a plan/budget for Coordinated Access system	Budget and plan developed in 2019-20; updated in 2020-21, 2021-22 and 2022-23.
	Implement Coordinated Access using standardized intake, assessment tools	Coordinated Access system was implemented using the Vulnerability Index – Service Prioritization Decision Assistance Tool for intake and assessment. See the update on the seventh target above.
<p style="text-align: center;">PREVENT</p> <p>90% of those served by coordinated access from re-entering homelessness</p>	Participate in Canadian Alliance to End Homelessness (CAEH)	Our CEO and President, Jason Whitford, sits on the CAEH’s board.
	Create a by-name list in HIFIS to facilitate Coordinated Access	Coordinated Access Council consulted with stakeholders on list criteria and protocols.
	Evaluate practices and policies contributing to people returning	End Homelessness Winnipeg is working with the University of Winnipeg to develop a plan to evaluate practices and policies that contribute to people returning to homelessness.

2025 TARGET	ACTIONS	PROGRESS
	to homelessness	
	Enhance community of practice, learning and care for direct service workers	The Organizational Support Officer developed the policy, procedures, and the Community of Practice support groups. The Services and Access Point Leadership Committee reviewed and approved them.
	Establish community loan program to prevent people from being evicted due to a one-time financial shortfall	Community Loan program piloted; Rent Bank established in Spring 2021 as mentioned before. In Q 1 & Q2, MNPHA approved 198 and 110 loans respectively in MB. The number of loanees might be smaller as their system does not factor in multiple counting; however, with their new software, they hope to customize the data from the next fiscal year. We recommend sustainable funding for this program; their current funding agreement with the Province of MB expires in March 2024.