# ANNUAL REPORT 2022-2023

Housing Is Reconciliation





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## **MISSION**

To create lasting solutions with our community that prevent and end homelessness.

# **VISION**

A community where everyone has a home and the supports they need to belong.

# **VALUES**

- ► The UN Declaration that Housing is a Human Right
- ► The UN Declaration on the Rights of Indigenous Peoples
- ► Truth and Reconciliation as a path to ending Indigenous Homelessness
- ▶ Social inclusion and working to end all forms of discrimination and racism
- ► The voice of people with Lived Experience of homelessness
- People, organizations, and sectors working together around a common vision and shared goals
- Integrity, accountability, and transparency in all that we do
- ► End Homelessness Winnipeg is also guided by:
  - The principles of change and calls for justice in the National Inquiry into Missing and Murdered Indigenous Women and Girls' final report, Reclaiming Power and Place
  - ▶ The recommendations in the Manitoba Advocate for Children and Youth's report, A Place Where it Feels Like Home: The Story of Tina Fontaine
  - Nii'Kaanaagnaa Our Hopes and Dreams: A strategic initiative to address First Nations homelessness in Manitoba (forthcoming release)

## **MANDATE**

End Homelessness Winnipeg receives its mandate from the 10-Year Plan to End Homelessness in Winnipeg, launched in 2014. The Plan called for creation of a new non-profit organization to provide ongoing leadership to end homelessness in our city. Working closely with the network of existing services, this new organization would have one driving mission: to end homelessness. Collaboration across systems and deep within community and government sectors would be central to its work, as would the knowledge and efforts of those with Lived Experience of homelessness, Indigenous leaders, community organizations, and the philanthropic and private sectors. End Homelessness Winnipeg opened its doors in 2015 under this mandate.

#### **Prevention** Person-centred **Housing Supply** Measurement Supports Offer Research Keep Create people from services adequate best low-income becoming that meet practices homeless individuals housing & evaluate needs progress



# MESSAGE FROM THE CEO

In the nearly two years since becoming CEO, I have seen first-hand the impact frontline staff and volunteers have had on our city's houseless community. I want to thank those who exhibit their unwavering compassion and

care for the community on a daily basis. Our staff combine their strong knowledge base with a genuine empathy for the community to provide our most vulnerable population with the resources they need, and their work does not go unnoticed. To our partners, I want to say thank you for your trust in End Homelessness Winnipeg. I believe partnerships are what bring communities together and begin the healing process, which is more important than ever for people experiencing homelessness.

Next year marks 10 years since we committed to our mandate. We as an organization have learned so much in the past 10 years, but one of the most valuable lessons we've learned is that creating housing is how our most vulnerable population heals, how we commit to reconciliation, how we end homelessness. We need partnership with our Indigenous brothers and sisters, and I firmly believe that having access to adequate housing is the bridge that will unite us. We've worked to build this relationship over the past 10 years by joining forces with community partners who can help achieve our goals, but we've also experienced setbacks due to increased cost of living and ongoing turnover and staff shortages in the homeless serving sector. We will continue to constantly listen to our partners, our staff, and the houseless population to find solutions that lead to housing. The progress we've made is undeniable, but we need to keep going.

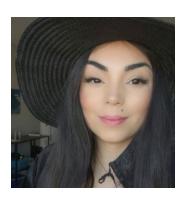
We've worked to strengthen our identity as an Indigenous organization and made progress in achieving the goals laid out in our four pillars. In our mission to help people exit homelessness we have helped coordinate and facilitate Astum Api Niikinaahk, with the support of Elders and the community, which has 22 low-barrier housing units and a community lodge owned and operated by Ma Mawi Wi Chi Itata Centre. We continued to support N'Dinawemak, an Indigenous-led 24/7 accessible space, which has proven to be a much-needed resource in the community. We know having Indigenous-led supports and resources are integral to providing culturally appropriate services to our relatives, in both emergencies and over their long-term journeys to wellness and independence. We will continue to make this a priority.

Through ongoing research, we are more certain than ever that homelessness does not look the same for everyone. We need to continue responding to the complex needs of individuals in different demographics, whether it be Indigenous people, women, families, youth leaving child welfare, etc. With the help of our three Indigenous partner organizations, one Métis partner organization, two partner organizations working with people who identify as women, and three partner organizations working with youth, we can continue to connect people to support programs that will meet their individual needs and aid in their journey to exiting homelessness.

There is still plenty of work to do to end homelessness in Winnipeg. Ten years is a milestone, but it only shows us that we need to keep going. Last year's Street Census report showed continued overrepresentation of Indigenous people experiencing homelessness, yet Indigenous people are less likely to stay in shelters. This tells us that we need to find more solutions to remove barriers for Indigenous people experiencing homelessness and work toward a future where we see greater actions being taken to commit to reconciliation.

Increasing housing supply, which I think is the most critical and needed pillar, must remain a priority for private sector and government partners. Housing is reconciliation, and I believe being an Indigenous organization that sees what adequate housing supply can do for a population makes a tangible difference. But we can't do it alone. Partnership and collaboration will bring communities together and help us achieve our goal. We are getting closer to ending homelessness in Winnipeg, and we will continue to advocate for the houseless community and fulfill our mission.

Jason Whitford



# MESSAGE FROM THE CO-CHAIRS



We became Co-Chairs of the Board in November 2022 and, as collaboration is an important and crucial part of what we do at End Homelessness Winnipeg, the Co-Chair model of the Board really strengthened this ideal. The staff at End Homelessness Winnipeg are a prime example of how to collaborate beautifully. With the leadership of President and CEO Jason Whitford, our organization understands how all areas of specialty are connected to the goal of ending homelessness in Winnipeg, and it has been a privilege to work with such fantastic human beings and witness all the hard work they do. Since we moved our headquarters from Pacific and King to Portage Avenue, we are now able to

complete this work on Treaty One Territory and Peguis First Nation reserve land.

Since we became Co-Chairs of the Board, End Homelessness Winnipeg has gone through a transitional phase to further define itself as an Indigenous organization. When we began recruiting new Board members, we wanted to ensure that our Board was representative of our Indigenous organization, and thankfully we were able to recruit amazing people who bring their lived experiences and knowledge to the table.

As an Indigenous organization, we want to continue to use the four components of the medicine wheel to prevent and solve homelessness. While it is a priority of ours to create more safe, affordable housing in Winnipeg, we want to provide supports for people's mental, spiritual, and emotional needs, as well as physical. We believe addressing all four components when working with our community will result in greater progress and resources for those who need them.

When we look toward the future of End Homelessness Winnipeg, one of our primary goals is to help people understand the connection between reconciliation and ending homelessness in Winnipeg. Nobody is homeless on stolen land; they are just houseless.

Samantha Brown

Phil Chiappetta

Phil Chiappetta

# CONTINUED ADVANCEMENT OF COMMUNITY TARGETS

End Homelessness Winnipeg continues to advance our 5-Year Plan for 2020-2025 by working towards, reaching and surpassing our 7 Community Targets to reduce homelessness in Winnipeg.

**CREATE** 



1,340 additional housing units based on identified local housing needs

HOUSE



1,519 people experiencing absolute homelessness or provisionally housed

**REDUCE** 



Indigenous overrepresentation in emergency shelters by 50%

**SHORTEN** 



Lengths of stays in emergency shelters so that **92%** are less than 10 days

**ELIMINATE** 



Entries to homelessness among released inmates and youth who are in CFS care or disengaging from school

**EXPAND** 



Use of HIFIS to **45** homeless-serving organizations and programs as part of a coordinated access system

**PREVENT** 



**90%** of those served by coordinated access from re-entering homelessness



# MANITOBA GOVERNMENT'S HOMELESSNESS STRATEGY

This year, the Manitoba government released the long-awaited new homelessness strategy called *A Place for Everyone: A Collaborative Homelessness Strategy for Manitoba*. The strategy outlines comprehensive plans, including the construction of affordable and suitable social housing units, revitalization of existing housing units, and increased support for individuals transitioning out of homelessness. "A Place for Everyone" places significant emphasis on modernizing emergency response, housing

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CEO Jason Whitford speaking at opening of the Ross Ellen Housing Complex

support, prevention efforts, person-centered services, and broadening access to resources, especially beyond Winnipeg—aligning closely with the objectives of End Homelessness Winnipeg as an organization.

The strategy also emphasizes that reconciliation and Indigenous-led responses are necessary serve the overrepresented Indiaenous people experiencing homelessness. includes consulting with Indigenous leaders and organizations at every step, from design to delivery, to address the disparity. With this guiding principle in mind, the strategy has a housing-first model that plans to increase access to adequate, affordable housing for people experiencing homelessness.

Additionally, the strategy entails a committed five-year funding pledge to End Homelessness Winnipeg. This funding commitment will enable our organization to collaborate effectively with partners and the community, driving us closer to our shared goal of putting an end to homelessness.

# STREET CENSUS REPORT 2022



End Homelessness Winnipeg with funding from Reaching Home, in collaboration with the Social Planning Council of Winnipeg and various community stakeholders, published the outcomes of the 2022 Street Census on November 9, 2022. This Point-in-Time Count research report was instrumental in obtaining a comprehensive understanding of homelessness in Winnipeg.

The Street Census was conducted over a 24-hour period in May 2022, with approximately 200 volunteers and staff collecting surveys from emergency, domestic violence and youth shelters, transitional housing sites, bottle depots, and community agencies and/or drop-in locations. Surveyors also walked more than 100 km of the city's streets both within the inner city and beyond. The Winnipeg Street Census reached at least 1,256 people who were experiencing homelessness at the time of the survey being conducted.



2022 Winnipeg Street Census Report launch and presentation in-person and online.

#### **KEY FINDINGS FROM THE STREET CENSUS REPORT 2022**

# AT LEAST 1,256 PEOPLE EXPERIENCED HOMELESSNESS ON MAY 24 AND 25, 2022

#### WHERE PEOPLE STAYED



#### **MORE THAN DEMOGRAPHICS Indigenous Status** Gender **Female** 35.4% >>> First Nations 51.1% **Male** 62.6% ONLY HAD PRIMARY EDUCATION >>> Non-Indigenous 25.0% OR NO FORMAL EDUCATION Non-binary 2.0% **>>> Metis** 9.8% **INDIGENOUS PEOPLE** >>> Indigenous (not specified) 8.0% WERE MORE LIKELY TO LIVE **UNSHELTERED** & LESS LIKELY **>>> Non-Status** 5.3% **EXPERIENCING HOMELESSNESS** TO ACCESS SHELTERS OR MOVED TO WINNIPEG IN THE TRANSITIONAL HOUSING **>>> Inuit** 0.9% LAST 12 MONTHS



MORE THAN

1/2 \$ S

WERE ON EMPLOYMENT
AND INCOME ASSISTANCE

- > MORETHAN 1/2 HAVE EXPERIENCE
  WITH CHILD AND FAMILY SERVICES
- > 54% FIRST EXPERIENCED HOMELESSNESS AT OR BEFORE 18 YEARS OLD
- ➤ 92.3% ARE INDIGENOUS

#### INDIGENOUS OVERREPRESENTATION

The report's conclusions highlight a persistent overrepresentation of Indigenous individuals in homelessness in Winnipeg. Of the 1,256 people who were experiencing homelessness, 75% identified as Indigenous. Additionally, the findings revealed that nearly 9 in 10 of those who sought shelter in unsheltered environments, such as abandoned buildings and tent encampments, identified as Indigenous.

# AGING OUT OF CFS CARE FROM THE STREET CENSUS REPORT 2022

As per the report's findings, most of the survey participants cited aging out of Child and Family Services (CFS) and financial constraints as the primary factors contributing to their homelessness. The prevalent age at which individuals first encountered homelessness was 18, with over 60 percent of them having previous experiences in foster care, group homes, or other placements under CFS.

When children in CFS turn 18, most will lose financial support and access to their CFS case worker which creates extreme isolation from the services they need, often resulting in them losing their housing.

#### **COVID-19 PANDEMIC**

The COVID-19 pandemic significantly and disproportionately affected the homeless community. The census uncovered that a substantial portion of the respondents faced challenges in maintaining their housing due to a decline in income, higher rental costs, evictions, having limited access to social services due to the services themselves having reduced working hours, vaccine mandates, and mask requirements. Among those surveyed, over half were reliant on Employment and Income Assistance (EIA).

#### LACK OF FORMAL EDUCATION

There was a strong correlation between homelessness and lack of formal education. More than half the survey respondents only had primary education or no formal education.

# OTHER ONGOING RESEARCH PROJECTS

The Street Census provides a broad overview of the homelessness situation in Winnipeg, but it is crucial to recognize the uniqueness of each individual's experience. Consequently, End Homelessness Winnipeg has initiated research projects focusing on distinct segments of the homeless population:

- Indigenous individuals
- Individuals belonging to gender or sexual minorities
- Young individuals

By delving into these research projects, End Homelessness Winnipeg aims to gain deeper insights into the patterns and trends within these specific groups experiencing homelessness. This targeted approach will enable the organization to tailor solutions that are well-suited to the unique needs of each group.

In addition, End Homelessness Winnipeg is participating in several external research projects such as the 2023 State of the Inner City Report being led by the Canadian Centre for Policy Alternatives.



# **HOUSING SUPPLY**

End Homelessness Winnipeg continues to find housing solutions that support and celebrate Indigenous culture in an effort to commit to reconciliation. The houseless community has an ongoing overrepresentation of Indigenous people, so providing supports that accommodate individual needs of marginalized people experiencing homelessness is a necessary step that End Homelessness Winnipeg continues to implement, as showcased in the following projects.

### WAHBUNG ABINOONJIIAG ("CHILDREN OF TOMORROW")

End Homelessness Winnipeg is partnering with Wahbung Abinoonjiiag Inc. to facilitate the development of a 26-unit transitional housing complex for women and families who are vulnerable or at risk of gender-based violence.

As of April 2023, the development permit for this Watt Street complex was submitted to the City, triggering the final stages of the approval process for the project. Currently, the development permit is awaiting approval. Once it's approved, the building permit will be submitted, meaning the construction can begin shortly after. End Homelessness Winnipeg continues to assist by providing project management support and capital funds from Reaching Home to Wahbung Abinoonjiiag Inc.



Astum Api Niikinaahk

# ASTUM API NIIKINAAHK (COME SIT AT OUR HOME)

End Homelessness Winnipeg helped coordinate and facilitate the creation of Astum Api Niikinaahk (Come Sit at Our Home), an Indigenous-led community that is owned and operated by Ma Mawi Wi Chi Itata Centre. It also received capital funding and ongoing service delivery funding from Reaching Home. After consulting

community and Elders, End Homelessness Winnipeg, Ma Mawi Wi Chi Itata Centre, and partners Aboriginal Council of Winnipeg, Aboriginal Health & Wellness Centre, Assembly of Manitoba Chiefs' Eagle Urban Transition Centre, Circle of Life Thunderbird House, and Ka Ni Kanichihk supported the creation of Astum Api Niikinaahk. This

development has 22 low-barrier housing units and a community lodge, which includes a clinic, shared kitchen and dining, a cultural lounge, and a laundry facility.

The community welcomed its first residents in January 2023. It has since reached full capacity and has proven a necessary addition to the community. Residents have expressed gratitude for a safe space to rest while on their personal healing journeys.



Astum Api Niikinaahk

## N'DINAWEMAK (OUR RELATIVES' PLACE)

In December 2021, End Homelessness Winnipeg assisted in opening N'Dinawemak (Our Relatives' Place) alongside several Indigenous community partners and Provincial funding. N'Dinawemak is a shelter that offers a 24/7 warming space and 140 beds for people experiencing homelessness. As an Indigenous-led shelter, it provides Indigenous resources, leadership, and cultural knowledge to individuals attending the shelter.

When N'Dinawemak opened, it operated as an emergency response to homelessness, but it quickly became evident that this model was not sustainable. Since then, the focus has shifted toward developing it as transitional housing with appropriate in-house supports. This new model emphasizes a holistic approach to supporting unsheltered relatives.

Since its inception, the shelter has provided extended support services to over 480 people by assisting with securing identification, providing tax assessment services, increasing access to culturally appropriate counselling and healing supports, acute medical care, mental health and addictions support referrals, and housing and CFS advocacy services. The trained staff at N'Dinawemak have saved 28 lives by administering naloxone and first-aid training procedures on site.



Velma's House

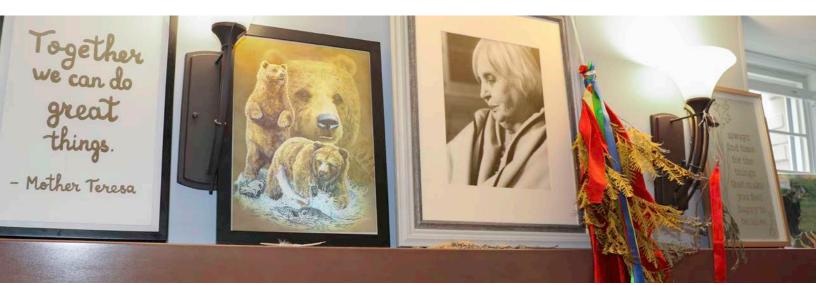
#### **VELMA'S HOUSE**

End Homelessness Winnipeg's partner, Ka Ni Kanichihk received funding from Reaching Home this year, which has contributed to Velma's House ability stay open almost 24/7 and expand programming.

Velma's House, which is named in honour of Velma Orvis, is a safe space for Indigenous women, genderdiverse people, and women in danger of violence and exploitation. It provides access to traditional medicines, elders,

ceremony, cultural ways of healing, meals, a safe place to rest, warm up or cool down, harm reduction supplies, laundry and shower facilities, emergency clothing, and extensive support with employment.

In December 2022, Velma's House moved from its location in Wolseley to the building that Ronald McDonald House used to occupy. With the expansion, Velma's House will be able to serve up to 60 people at once. Previously, the space only allowed up to 10 people at a time.



Velma's House

# **HOUSING SUPPORTS**

Understanding the people who need support ensures End Homelessness Winnipeg partners can direct them to what they need, which builds trust and drives unity. Through extensive research and feedback from partner organizations, End Homelessness Winnipeg understands that lack of trust is a major factor that stunts progress in reconciliation due to systemic racism Indigenous people experienced and continue to face. The following projects showcase the advancements made to serve people experiencing homelessness by acknowledging the challenges they face and providing services and resources accordingly.

# **EXPANDING HIFIS**

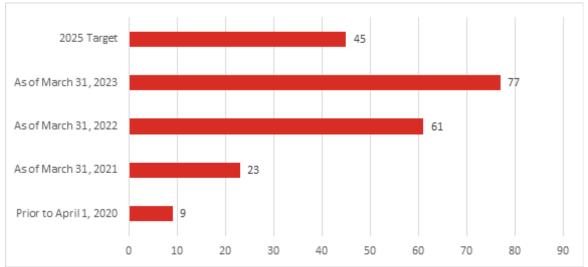
#### MOVING TO A SHARED SYSTEM

The Homeless Individuals and Families Information System (HIFIS) is a data collection and case management system designed to provide support to organizations that assist individuals in their journey to becoming housed. HIFIS allows organizations to share and collect information on people seeking housing support to better understand and meet their individual needs, avoid duplication of services, and better communicate between organizations.

By 2025, End Homelessness Winnipeg's goal was to have 45 homeless-serving organizations and programs using HIFIS as part of its Coordinated Access system. Last year, End Homelessness Winnipeg successfully achieved that goal. Now a year later, there are 77 organizations and programs using HIFIS.

Since the implementation of Coordinated Access in 2022, End Homelessness Winnipeg has been actively focused on transitioning all existing Partner Agencies into the Shared System. Additionally, efforts have been made to onboard Housing First and Non-Housing First agencies funded by Reaching Home. In the current year, 23 Partner Agencies have successfully signed Service Level Agreements and 17 Partner Agencies have been seamlessly migrated to the Shared System.

# Progression on the number of programs and organizations onboarded to HIFIS since 2020



In a collaborative effort with the Manitoba government, End Homelessness Winnipeg remains dedicated to comprehending homelessness beyond Winnipeg's city limits. EHW provide support for HIFIS for the Family Violence serving organizations (MAWS) throughout the province. HIFIS staff collaborates with these organizations to facilitate system setup, user training, and ongoing support to broaden accessibility and utilization, including change management. With support from the Manitoba government, EHW also partners with two other Community Entities on the development and establishment of the HIFIS-Provincial System. Throughout this year, End Homelessness Winnipeg has conducted an impressive 119 training sessions for various agencies and organizations across Manitoba. Additionally, over 35 hours of Shared System Data Management Working Group Meetings have been facilitated, engaging with representatives from Partner Agencies.

To streamline support requests and enhance efficiency, the HIFIS Help Hour sessions were discontinued in October 2022 due to limited uptake. Instead, requests are now directed to the End Homelessness Winnipeg support request system for a more direct and effective resolution process.

End Homelessness Winnipeg, in partnership with the HIFIS Shared Services Leadership Committee, has continually updated policies and procedures to ensure all processes are consistent and standardized, making the user experience as seamless as possible for Partner Agencies and organizations. Additionally, updates are made to the system using feedback from Partner Agencies and organizations, resulting in End Homelessness Winnipeg resolving over 500 support requests. Because of the frequent updates and regular system maintenance, HIFIS has experienced zero privacy breaches.

#### **ONGOING HIFIS GOALS**

Looking ahead, End Homelessness Winnipeg is committed to the extensive expansion of HIFIS access and utilization, particularly targeting First Nation and Métis communities throughout the province. The organization will persist in offering ongoing training and facilitating regular meetings with Partner Agencies, tailoring the system's functionality to align with their specific requirements.

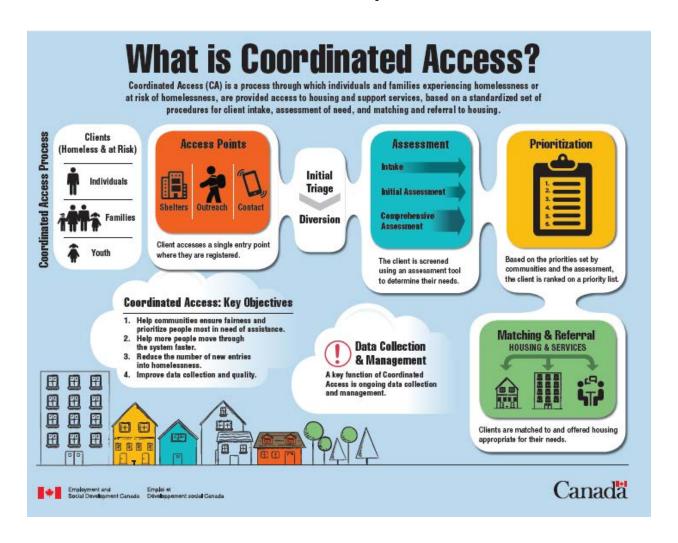
Continued collaboration with existing partners and communities, including Naatamooskakowin, Canada-Manitoba Housing Benefit, CMHB Building Services Program, and Reaching Home remains a priority. The focus will be on sharing best practices and fostering mutual support to enhance HIFIS usage and optimize its impact.

The HIFIS Province-Wide Collaboration Project will be a vital component of the forward trajectory, aiming to transform HIFIS into a comprehensive province-wide system. This expansion will significantly improve support for individuals beyond Winnipeg, offering a deeper understanding of homelessness dynamics, identifying barriers, tracking inflow and outflow patterns, and pinpointing service gaps throughout the province. The ultimate goal is to strengthen the response to homelessness and work collectively towards sustainable solutions.



# PROGRESSING NAATAMOOSKAKOWIN (A.K.A COORDINATED ACCESS)

In March 2022, End Homelessness Winnipeg achieved a significant milestone by successfully implementing a directed process for individuals experiencing or at risk of homelessness. This process steers them toward community-level access points for essential housing support services, collectively referred to as Naatamooskakowin, derived from the Cree language, signifying "a place to come for help, shelter, or resources." Naatamooskakowin is also commonly known as Coordinated Access.



With ten access points operational throughout Winnipeg, End Homelessness Winnipeg is actively engaged in a comprehensive evaluation of the current access points. The objective is to assess their effectiveness and identify opportunities for community-centric modifications that enhance service quality, accessibility, and various other aspects. This evaluation will ultimately contribute to optimizing services, ensuring broader access, and delivering a more impactful approach to addressing homelessness.

#### **INCREASING AWARENESS**

A key objective for the current year has been to enhance awareness of the Coordinated Access System, ensuring that a broader audience is informed about the services available and where to seek assistance when necessary. A pivotal step taken to achieve this objective involved forging a strategic partnership between Naatamooskakowin and 211, the Manitoba hotline dedicated to providing information about health and social services across the province.



As part of this collaboration, Naatamooskakowin facilitated comprehensive training for 211 staff. This training equipped them with essential knowledge about the locations of Access Points and other critical resources. By empowering 211 staff with this information, individuals seeking assistance can now be efficiently directed to the appropriate Access Points and other relevant resources, significantly improving accessibility and the overall effectiveness of the Coordinated Access System.

#### TRAINING PROGRESS

End Homelessness Winnipeg, in collaboration with our Training Committee, composed of Lived Experts, Knowledge Keepers and Service Providers, progressed in developing and implementing a training plan that supported the direct service staff as well as the Team Leads in Housing First Programs. Training sessions were provided to direct service providers on topics ranging from traumainformed care to Housing First from an Indigenous lens. Training was provided to staff from 16 Access Points, over four sessions, which resulted in a total of 357 attendees. Training also included a review of Naatamooskakowin's policy and procedures, which expanded understanding and awareness of Naatamooskakowin.

The Service Prioritization Decision Assistance Tool (SPDAT) is an assessment tool for direct service workers at agencies that work with people experiencing homelessness to prioritize the needs of participants and to determine who receives assistance based on acuity of need. The SPDAT is also designed to help guide case management and improve housing stability outcomes. The Vulnerability Index-SPDAT (VI-SPDAT) is a pre-screening tool for agencies who do not necessarily have the resources to conduct a full SPDAT assessment each time. End Homelessness Winnipeg provided training on both the VI-SPADT and SPDAT to direct service providers on best practices when engaging with people in need of housing support to achieve a standard intake and assessment process across all Access Points. This year, 150 people were trained on how to effectively converse with people in housing crisis utilizing the VI-SPDAT and SPDAT.





#### PARTNERSHIP RELATIONSHIPS

In the course of this year, End Homelessness Winnipeg has made substantial progress in nurturing and advancing its partnership relationships. The organization actively engaged with the community by delivering nine presentations across different organizations and conferences, focusing on disseminating information about Naatamooskakowin. These presentations were instrumental in enhancing awareness and understanding of the Coordinated Access System.

Moreover, End Homelessness Winnipeg held productive meetings with various organizations to discuss potential partnerships. These engagements lead to the addition of three new Access Points at Ma Mawi Wi Chi Itata Centre, Salvation Army, and Mount Carmel Clinic represents a tangible expansion in service reach. This growth further strengthens End Homelessness Winnipeg's ability to provide support and assistance to a broader demographic, reinforcing the mission to combat homelessness within the community.

## USING NAATAMOOSKAKOWIN AS A TOOL FOR HOUSING SUPPORT

End Homelessness Winnipeg has taken significant strides in strengthening its housing support capabilities through Naatamooskakowin. Collaborations have been established with five landlords and 19 programs, enabling them to receive referrals from Naatamooskakowin.

These partnerships significantly enhance the housing support network, creating more opportunities for individuals in need to access suitable housing options.

Additionally, a strategic partnership was formed with Home First Winnipeg at 390 Ross, prioritizing referrals through Naatamooskakowin for their new 47-unit supported housing building. This partnership showcases a dedicated effort to channel resources effectively and ensure those seeking housing are directed to the appropriate facilities.



Home First Winnipeg at 390 Ross Avenue

End Homelessness Winnipeg also forged a partnership with Westminster Housing, reflecting their commitment to expanding referral networks. Westminster Housing expressed keen interest in receiving referrals through Naatamooskakowin, highlighting a growing network of collaborations aimed at providing housing solutions for the homeless population.

#### ONGOING PROJECTS

End Homelessness Winnipeg began developing two new systems: one system tracks prevention and diversion activities and the other assesses Indigenous pathways toward homelessness. Both systems, once fully developed, will give End Homelessness Winnipeg a better understanding of the homelessness situation in Manitoba.

# HOMELESSNESS EMERGENCY RESPONSE COMMITTEE

End Homelessness Winnipeg sits on the Homelessness Emergency Response Committee, which is chaired by Main Street Project, with the following shared goals:

- Avoid preventable illness, injury, and death due to homelessness
- ► Empower individuals experiencing homelessness, and those who support or reach out to them, with accurate, timely information and resources needed to keep safer during extreme weather and other disruptive events
- ► Share timely, accurate information on service capacity and pressures with stakeholders
- ► Develop a responsive and sustainable funding strategy for homelessness emergency responses
- ► Create, implement, evaluate, and update a flexible plan that adapts to change
- ▶ Build a shared understanding of homelessness in Winnipeg and the ways in which racism, sexism, ableism, colonialism and other oppressions impact individuals' and communities' experiences of homelessness and associated health and safety risks

## **EXTREME WEATHER RESPONSE**

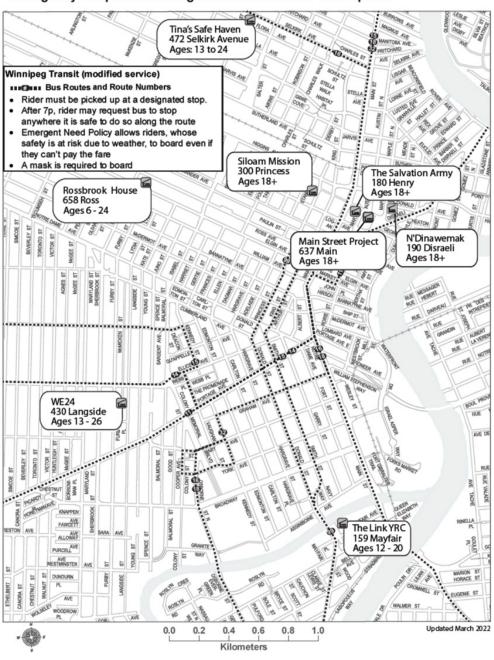
The Extreme Weather Response Committee, funded by Reaching Home, is tasked with developing, implementing, and monitoring a plan to keep Winnipeggers who are houseless safe during extreme weather conditions.

The Extreme Weather Response Committee had several goals this year to keep houseless Winnipeggers safe. Extreme weather is defined as extreme heat, extreme cold, extreme wet weather and storms, poor air quality, wildfire smoke, and displacement due to climate and weather hazards. The goals were to:

Mobilize member organizations and resources in response to extreme weather events in an efficient, expedient manner by creating a centralized funding body.

- ► Standardize transparent processes by creating a procedures manual defining extreme weather events and outlining eligible expenses and claim processes, creating a claim form, hiring and training a claims processor, expediting the process for reimbursements, and identifying eligible organizations.
- ▶ Improve access to support options for community members during extreme weather events by funding increased outreach services and increasing the number of safe warm spaces during weather events at shelters, drop-ins, and warming spaces.

#### Emergency Response Overnight Shelters and 24/7 Safe Spaces



# **PREVENTION**

#### **ONGOING EFFORTS TO PREVENT HOMELESSNESS**

The projects below highlight the work End Homelessness Winnipeg, its community, and partners have done to prevent and reduce homelessness in Winnipeg and increase access to safe, adequate housing. This work was able to be done with the help of the Government of Canada and Reaching Home: Canada's Homelessness Strategy.



End Homelessness Winnipeg team joins community members in assembling Zacpacs for houseless Winnipeggers.

# RIGHT TO HOME: A COLLABORATIVE INQUIRY INTO RESPONSIVE HOUSING SOLUTIONS THAT EMPOWER YOUTH TO THRIVE IN AND OUT OF CARE



This project aims to explore the various issues contributing to youth homelessness from those with lived experience and closest to the issue, to those working in and around the issue. Specifically, the project will explore various aspects of the child welfare system and support programs for youth approaching the age of majority and aging out of care. While this project is in the early planning stages, its broad objectives are to identify potential solutions to prevent youth homelessness and improve youth outcomes, including attachment to housing, resources, and community. End Homelessness Winnipeg is helping facilitate this youth-led project along with the Manitoba Advocate for Children and Youth and Indigenous community partners.

In 2022 the Manitoba government also released a paper titled Engage MB: What We Heard - Homelessness, which found that supports need to be strengthened while youth are in care. The paper states that exit planning needs to start no later than age 15 and extensions of care should be available until the age of 25. This project has the potential to provide a roadmap for the Government of Manitoba to address youth homelessness in response to what the youth themselves are saying they need and what resources are inadequate or missing.

End Homelessness Winnipeg is approaching this project by recognizing the multi-faceted challenges associated with addressing youth homelessness and the various intersecting identities and experiences that affect access to services. We plan to use a collaborative approach through a traumainformed, harm-reduction, anti-oppressive, and strength-based lens that brings together service providers, community advocates, and policymakers to develop comprehensive and inclusive solutions.

#### PILOT PROGRAM WITH MANITOBA CORRECTIONS

End Homelessness Winnipeg is actively developing a pioneering pilot program aimed at preparing individuals for a successful transition from provincial correctional facilities to stable and sustainable housing. The primary goal of this program is to mitigate the risk of individuals leaving Manitoba Corrections from falling into homelessness. This will be achieved by empowering them with knowledge and essential resources to secure and maintain housing effectively.

Utilizing an Indigenous lens, the program is structured to equip participants with a thorough understanding of their rights and responsibilities as tenants, effective communication strategies with landlords, neighbors, and roommates, and essential budgeting skills crucial for fostering long-term residency. The program will incorporate culturally appropriate approaches to training, ensuring a strong connection to Indigenous perspectives and values.

Moreover, the pilot program will focus on facilitating access to crucial benefits such as EIA and rent top-up programs like the Canada-Manitoba Housing Benefit. By establishing these critical connections and providing essential training, the program aims to empower individuals, enhance their housing stability, and ultimately contribute to reducing homelessness in the community.

This project is in the early planning stages, with goals to implement it in September 2023.

# SCHOOL-BASED, EARLY FAMILY PREVENTION STRATEGIES

End Homelessness Winnipeg has been working with Winnipeg school divisions and their communities to prevent children, youth, and their families from ever experiencing housing displacement. With the objective to stop the incoming flow of homelessness, this project aims to work collaboratively with community-based resource centres and school divisions to best support families in each catchment and to increase awareness of income and housing supports. The long-term goals of this project are to support attachment to community, attachment to school, and decrease absenteeism or expulsion.

The Winnipeg Street Census 2022 found that lack of education puts people at greater risk of homelessness, as more than half of survey respondents had not completed high school or did not have formal education. *Finding the Way Back* (2021), a report conducted by the Manitoba Advocate for Children and Youth, found that Indigenous children and youth are disproportionately affected, with significantly lower graduation rates among Indigenous boys and girls compared to non-Indigenous boys and girls.

End Homelessness Winnipeg has had several community engagement sessions with various school divisions and their school staff, including social workers, coordinators, and administrators. End Homelessness Winnipeg plans to continue meeting with school staff and communities throughout 2023.

#### FRAMING HOUSING AS A HEALTH ISSUE PROJECT

Framing Housing as a Health Issue is a project created to prevent those who are precariously housed from experiencing homelessness due to a lack of attachment to primary health care and/or a change in health status that may create a pathway into homelessness. While this project is in the planning stages, End Homelessness Winnipeg is working with Nine Circles Community Health Centre, CINetwork, Manitoba HIV Program, and people with lived or living experiences to advocate for policy change that acknowledges lack of affordable housing as a health concern.

This project will utilize the current data emerging from the Manitoba HIV Program to better understand the interaction of Sexually Transmitted and Blood Born Illnesses (STBBI) and access to affordable housing. End Homelessness Winnipeg aims to work with partners to frame and educate people about the relationship between HIV and access to housing, and influence system change that responds to the needs of community members.



# COMMUNITY COORDINATED RESPONSE PROCESS AND EVICTION PREVENTION PROCESS

End Homelessness Winnipeg is working with community partners, the province and the municipality to better understand the processes involved, when buildings are at risk of closure/experience a closure, for the purpose of mobilizing and coordinating resources when tenants in "low barrier" housing are at risk of being displaced.

# MANITOBA FINANCIAL EMPOWERMENT POLICY COMMITTEE

End Homelessness Winnipeg participates in the Manitoba Financial Empowerment Policy Committee. This committee works collaboratively to address poverty for Manitobans living on low levels of income by developing tangible recommendations to improve equitable access to service and benefits. Members of the network are dedicated to the development, implementation, and expansion of financial empowerment initiatives that provide pathways for financially vulnerable community members to move from financial crisis, to meeting their basic needs and achieving sustainable livelihoods.

These financial empowerment initiatives are focused on the following priority areas:

- ▶ Financial information education, coaching, and counselling
- Access to income boosting benefits and tax credits
- Access to identification
- Access to safe and affordable financial products and services
- Opportunities to reduce debt, grow savings and build assets
- Consumer awareness and protection

## **ACQUIRED BRAIN INJURY RESEARCH CAFÉ**

End Homelessness Winnipeg is working in partnership with the College of Rehabilitation Sciences (University of Manitoba), March of Dimes Canada (Manitoba), Brandon University, and the St. Amant Research Centre, to improve supports and the quality of life for all Manitobans living with brain injury, specifically focusing on reducing the likelihood of those living with acquired brain injury (ABI) from ever experiencing homelessness.

People living with ABI in Manitoba and those close to them have reported many unmet needs that influence their quality of life and participation in community. Social determinants of health are threatened after ABI, including low or declining income (including unemployment/underemployment), housing issues (including homelessness), and increased involvement with the justice or family and child welfare systems.

#### The objectives for this project are:

- To create opportunities for meaningful networking and collaborative relationship building between key stakeholders in Manitoba who are invested or passionate to improve the services, supports, and lives of diverse Manitobans living with ABI.
- ► To share knowledge about current brain injury services and supports among key stakeholders in Manitoba services and community with associations to ABI.
- ► To identify current gaps and key challenges as well as what is going well in support and services in Manitoba for promoting quality of life, optimizing good outcomes, or preventing poor outcomes after ABI.
- ▶ To develop ideas for growth, improvement, and innovation for improving supports and services for people living with ABI in Manitoba.
- ► To develop ideas for further partnership, collaboration, research/knowledge gathering, and advocacy to continue to improve supports and services for Manitobans living with ABI.

To create an opportunity for collaboration and networking, End Homelessness Winnipeg is planning an Acquired Brain Injury Research Café for November 2023. The event will bring together key stakeholders in Manitoba who are invested in improving the services, supports, and lives of diverse Manitobans living with a brain injury.

# **REACHING HOME**

# END HOMELESSNESS WINNIPEG AS THE COMMUNITY ENTITY FOR WINNIPEG

Launched by the Federal Government, *Reaching Home: Canada's Homelessness Strategy* is a community-centered initiative designed to prevent and alleviate homelessness throughout Canada. Beginning in 2019, End Homelessness Winnipeg has been appointed as Winnipeg's Community Entity. Under the guidance of the Reaching Home Community Advisory Board, they oversee the distribution of project funding.

Between April 1, 2022, and March 31, 2023, End Homelessness Winnipeg collaborated with Service Canada and the Community Advisory Board for Reaching Home to allocate over \$12 million toward community organizations and initiatives. These funds supported 31 organizations in implementing 49 projects dedicated to offering services to people at risk of or experiencing homelessness.

#### This includes the following:

- ► Extended outreach efforts throughout the winter months and enhanced dropin services to improve accessibility to essential resources and basic necessities.
- ► Expansion of 104 housing first spaces resulting in a total of 400 spaces funded.
- ► The Reallocation Initiative Fund facilitated one-time capital expenditures covering equipment, furniture, repairs, and enhancements, including supplies related to project participants. Organizations received a total of \$699,000 for this fund.

The Community Advisory Board assesses funding requests and suggests which projects to fund. These recommendations align with the Reaching Home Community Plan established in 2019, taking into account the present requirements of the community. The primary objective remains ensuring organizations receive the necessary assistance to effectively serve the community.

Reaching Home allocates funding to six distinct priority areas, supporting projects focused on housing placement, prevention, shelter diversion, client service, capital investment, and resource coordination. Reaching Home funding is exclusively channeled

through specific projects and is not granted on an ad hoc basis. An example of this proactive approach is the Extreme Weather Fund, exemplifying our efforts to ensure available funding for unforeseen community needs arising from extreme weather events, prioritizing the safety and well-being of individuals during such occurrences.

Notably, in a new initiative, Reaching Home also held a specific call for proposals pertaining to prevention for the first time. This step was taken to aid individuals who presently have housing but face the imminent risk of losing it, necessitating financial advocacy support to sustain their housing stability. Over the 18-month period following the inception of this call for proposals, Reaching Home allocated \$2.8 million in funding for newly established prevention projects.

The initiatives funded by Reaching Home are aligned with the key principles of the 10-Year Plan, aiming to achieve favorable results in preventing homelessness, facilitating organized access to housing services, integrating homeless-serving sectors within systems, and adopting evidence-based best practices through effective measurement.



#### **EXPANDING HOUSING FIRST SERVICES**

Reaching Home increased funding for funded Housing First services to accommodate the influx of people going through the Coordinated Access System. Doing so created an additional 100 spaces for people experiencing homelessness. Because of the efforts of both the Housing First and Non-Housing First teams, 59 percent of people were housed within 60 days, 28 percent were housed between 61 and 120 days, and 13 percent of people were housed after more than three months. This meant that Reaching



Home-funded projects housed 699 people this includes 539 who were Indigenous and 144 who were under the age of 12.

Despite funding 49 projects this past year, one challenge Reaching Home faced was its desire to fund more major capital projects to increase housing. The criteria for eligibility is established by Service Canada and this limits projects to ones with confirmed operational funding. Reaching Home achieved its goal of allocating 15 percent of the overall budget to capital in the community for housing supports, which went towards two projects. The first project was providing the West Central Women's Resource Centre with funding to support their expansion renovation. The second project was providing funding for Wahbung Abinoonjiiag's new development on Watt Street.

### Financial Statements of

### END HOMELESSNESS WINNIPEG INC.

March 31, 2023

# Deloitte.

Deloitte LLP 360 Main Street Suite 2300 Winnipeg MB R3C 3Z3 Canada

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### Independent Auditor's Report

To the Board of Directors of End Homelessness Winnipeg Inc.

### Opinion

We have audited the financial statements of End Homelessness Winnipeg Inc. (the "Organization"), which comprise the statement of financial position as at March 31, 2023, and the statements of revenue and expenditures and changes in fund balances and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies (collectively referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Organization as at March 31, 2023, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations ("ASNPO").

### Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards ("Canadian GAAS"). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

# Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with ASNPO, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian GAAS will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian GAAS, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to
  fraud or error, design and perform audit procedures responsive to those risks, and obtain audit
  evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting
  a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may
  involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal
  control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and,
  based on the audit evidence obtained, whether a material uncertainty exists related to events or
  conditions that may cast significant doubt on the Organization's ability to continue as a going
  concern. If we conclude that a material uncertainty exists, we are required to draw attention in our
  auditor's report to the related disclosures in the financial statements or, if such disclosures are
  inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to
  the date of our auditor's report. However, future events or conditions may cause the Organization to
  cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the
  disclosures, and whether the financial statements represent the underlying transactions and events in
  a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Chartered Professional Accountants

Deloitte LLP

August 30, 2023

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END HOMELESSNESS WINNIPEG INC. Statement of Revenue and Expenditures and Changes in Fund Balances Year Ended March 31, 2023

					2023						2022
•	General Fund	E C	Community Entity Fund	Housing Benefit Fund	- bun	Housing Supply Fund	Capital Asset Fund	tal -und	Total		Total
REVENUE Grants (Note 3) N'Dinawemak Warming Center (Note 4) Other funding (Note 5)	\$ 820,000 5,166,816 258,713	<b>~</b>	18,396,999	\$ 2,25	2,257,651	\$ - 9,421	<b>∽</b>		\$ 19,216,999 5,166,816 2,525,785	,999 \$ ,816 ,785	19,016,495 1,963,000 958,973
	6,245,529		18,396,999	2,25	2,257,651	9,421			26,909,600	009	21,938,468
EXPENDITURES Community investment (Note 6)											
Direct community	304,955					•		,	304	304,955	278,896
N'Dinawemak Warming Center Salanies and benefits	4,917,468								4,917,468	,468	2,688,825
Reaching Home: Designated Communities											
Non-Indigenous Organizations	•		6,138,137		,	•		,	6,138,137	,137	3,830,278
Indigenous Organizations	•		129,519		,	•		,	129	129,519	175,620
Reaching Home: Indigenous Homelessness COVID-19 Support	•		5,187,718						5,187,718	,718	6,646,887
Reaching Home: Designated Communities	•				,	•		,			1,465,234
Reaching Home: Indigenous Homelessness	•										2,714,237
	6,314,978		11,455,374			1			17,770,352	,352	18,701,007
Operations and administration				,							
Salaries and benefits (Note 7)	210,323		1,122,479	19	194,815				1,527,617	,617	1,530,345
Office expenses (Note 8)	53,619		61,707	- '	17,975	375			133	133,676	130,341
Lease and leasehold improvements	66,409		61,279	_	15,288 3,605			,	142	142,976 3 605	114,985
Committee hardware and coffware cumort	16 443				0,030				. 5	34 474	24,516
Conferences and travel	7.754		27.165		4,120				3 8	34.919	13.541
Professional fees	,										
Audit and legal fees	20,071		•		,	•		,	70	20,071	36,667
Administrative professional fees			61,332	_	10,185	,			Ε,	71,517	193,734
Insurance Amortization of conital popula	848		3,239		472		•	- 46 0 37	4 4	4,533	90,198
Allfol uzation of capital assets Rent subsidies				26	978.138			170,01	976	978 138	247 123
Building services	•			9	63,924	٠		,	83	63,924	28,330
	375,468		1,337,221	1,28	1,289,173	375		16,827	3,019,064	,064	2,350,909
TOTAL EXPENDITURES	6,690,446		12,792,595	1,28	1,289,173	375		16,827	20,789,416	,416	21,051,916
OTHER REVENUE (EXPENSES)											
Extrement Weather Response	19,978		(19,978)		,						•
N'Dinawemak Warming Center (Note 4) Naatamooskakowin	20,260		(20,260)								
Taggettioooligitottii	1,015,615		(1,015,615)								
EXCESS (DEFICIENCY) OF REVENUE											
OVER EXPENDITURES FOR THE YEAR	570,698		4,588,789	96	968,478	9,046	5	(16,827)	6,120,184	,184	886,552
FUND BALANCES, BEGINNING OF YEAR	(158,728)		6,729,883	32	326,963	400,000	Ĭ	66,746	7,364,864	,864	6,478,312
INTERFUND TRANSFERS (NOTE 13)	(400,000)				,	400,000		,			٠
FUND BALANCES, END OF YEAR	\$ 11,970	\$	11,318,672	\$ 1,29	1,295,441	\$ 809,046	\$	49,919	\$ 13,485,048	,048 \$	7,364,864

# END HOMELESSNESS WINNIPEG INC. Statement of Financial Position March 31, 2023

						2023	23						20	2022
	Ĭ	General Fund	ပို့မြ	Community Entity Fund	Ben	Housing Benefit Fund	Sup	Housing Supply Fund	Ass	Capital Asset Fund		Total	To	Total
ASSETS														
Cash	•	400,111	S	13,623,352	s	1,002,743	69		69		s	15,026,206	\$ 9,9	9,999,568
Accounts receivable		195,430		136,237		318,091						649,758	. 9	666,479
Due from Community Entity Fund		344,907				٠.						344,907		
Due from Housing Benefit Fund		19,377										19,377	2	202,229
Due from General Fund								809,046				809,046	1,0	1,092,671
Prepaid expenses		17,388		2,004		1,181						20,573		20,974
		977,213		13,761,593		1,322,015		809,046		,		16,869,867	11,9	11,981,921
CAPITAL ASSETS (Note 9)										49,919		49,919		66,746
	\$	977,213	S	13,761,593	s	1,322,015	\$	809,046	s	49,919	s	16,919,786	\$ 12,0	12,048,667
LIABILITIES														
Accounts payable and accrued liabilities	4	156,197	s	45,317	s	7,197	₩		49		s	208,711	\$	606,509
Deferred revenue													m	320,240
Due to General Fund				344,907		19,377						364,284	_	186,304
Due to Community Entity Fund													7	708,596
Due to Housing Supply Fund		809,046										809,046	4	400,000
Project holdbacks payable (Note 10)				2,052,697						,		2,052,697	2,1	2,159,154
		965,243		2,442,921		26,574						3,434,738	4,6	4,683,803
COMMITMENTS (NOTE 11)														
FUND BALANCES														
General Fund		11,970										11,970	5	(158,728)
Community Entity Fund (Note 12)				11,318,672								11,318,672	6,7	6,729,883
Housing Benefit Fund						1,295,441						1,295,441	e	326,963
Housing Supply Fund								809,046		,		809,046	4	400,000
Capital Asset Fund										49,919		49,919		66,746
		11,970	,	11,318,672		1,295,441		809,046		49,919		13,485,048	7,3	7,364,864
	\$	977,213	s	13,761,593	s	1,322,015	\$	809,046	s	49,919	s	16,919,786	\$ 12,0	12,048,667

APPROVED ON BEHALF OF THE BOARD

Samantha Brown, Co-Chair

Mangai McCarister, Audit Committee Chairperson

### Statement of Cash Flows

Year Ended March 31, 2023

	2023	2022
OPERATING ACTIVITIES		
Excess of revenue over expenditures	\$ 6,120,184	\$ 886,552
Item not involving cash		
Amortization	16,827	20,550
Net change in non-cash operating working capital items:		
Accounts receivable	16,721	540,483
Prepaid expenses	401	(10,760)
Accounts payable and accrued liabilites	(700,798)	644,428
Deferred revenue	(320,240)	300,500
Project holdbacks payable	(106,457)	(1,065,151)
	5,026,638	1,316,602
INVESTING ACTIVITY		
Purchase of capital assets	•	(19,963)
NET INCREASE IN CASH POSITION	5,026,638	1,296,639
CASH, BEGINNING OF YEAR	9,999,568	8,702,929
CASH, END OF YEAR	\$ 15,026,206	\$ 9,999,568

### END HOMELESSNESS WINNIPEG INC. Notes to the Financial Statements March 31, 2023

### 1. NATURE AND OBJECTIVE OF THE ORGANIZATION

End Homelessness Winnipeg Inc. (the "Organization" or "EHW"), formed by Articles of Incorporation under the Corporations Act of Manitoba on May 14, 2015, without share capital, is a non-profit organization and therefore, is exempt from income taxes. The Organization became a registered charity in July 2017.

The Organization receives grants to help bring an end to homelessness in the City of Winnipeg. As a non-profit organization, the goal of End Homelessness Winnipeg is to use a collective impact approach towards ending homelessness. EHW is a backbone support organization that brokers stakeholder relationships and coordinates efforts through its various committees and working groups. EHW both leads and supports initiatives that are created and led by other organizations.

### 2. SIGNIFICANT ACCOUNTING POLICIES

The financial statements have been prepared in accordance with Canadian accounting standards for not-for-profit organizations and include the following significant accounting policies:

### a) Fund accounting

The Organization maintains the following funds:

The General Fund is available for the operation of the Organization in accordance with the aims and objectives of the Organization and the discretion of the Board.

The Community Entity Fund is available to administer the funding agreements between the Organization and Her Majesty the Queen in Right of Canada related to the Reaching Home Designated funding stream and Reaching Home Indigenous funding stream. The funds are restricted for distribution in accordance with the conditions attached by the funding agreements.

The Housing Benefit Fund is available for the administration of the Canada-Manitoba Housing Benefit (CMHB) (and the related building services program) which is a portable shelter benefit paid to eligible renters in core housing need. The CMHB is available to individuals at risk of homelessness or who are homeless, and are connected with housing support programming at the time of application.

The Housing Supply Fund is available for early-stage funding for the Housing Supply Action Committee of End Homelessness Winnipeg with respect to their proposed "cost-avoidance" model of government and private financing for capital investment. This fund will allow End Homelessness Winnipeg to provide an upfront capital investment, along with private investors, to fund additional affordable housing units under this model, with the commitment of government to return principle with interest over an agreed upon term.

### Notes to the Financial Statements

March 31, 2023

### 2. SIGNIFICANT ACCOUNTING POLICIES (continued)

### a) Fund accounting (continued)

The Capital Asset Fund reports the assets, liabilities, revenue and expenses related to the Organization's capital assets.

### b) Revenue recognition

The Organization follows the restricted fund method of accounting for contributions.

Externally restricted contributions are recognized in the fund corresponding to the purpose for which they are contributed. Other restricted contributions received for funds not presented separately are deferred and recognized as revenue in the General Fund in the year which the related restriction is met.

Unrestricted revenues are recognized as revenue of the General Fund in the year received or receivable if the amount can be reasonably estimated and collection is reasonably assured.

### c) Financial instruments

Financial assets and financial liabilities originated or exchanged in arm's length transactions are initially recognized at fair value when the Organization becomes a party to the contractual provisions of the financial instrument. Financial assets and financial liabilities originated or exchanged in related party transactions, except for those that involve parties whose sole relationship with the Organization is in the capacity of management, are initially recognized at cost.

Subsequently, all financial instruments are measured at amortized cost.

Transaction costs related to financial instruments subsequently measured at fair value are expensed as incurred. Transaction costs related to other financial instruments are added to the carrying value of the asset or netted against the carrying value of the liability and are then recognized over the expected life of the instrument using the effective interest method. Any premium or discount related to an instrument measured at amortized cost is amortized over the expected life of the item using the effective interest method and recognized in the excess of revenue over expenditures as interest income or expense.

With respect to financial assets measured at cost or amortized cost, the Organization recognizes in net earnings an impairment loss, if any, when it determines that a significant adverse change has occurred during the period in the expected timing or amount of future cash flows. When the extent of impairment of a previously written-down asset decreases and the decrease can be related to an event occurring after the impairment was recognized, the previously recognized impairment loss shall be reversed in the statement of revenues and expenditures in the period the reversal occurs.

### END HOMELESSNESS WINNIPEG INC. Notes to the Financial Statements March 31, 2023

### 2. SIGNIFICANT ACCOUNTING POLICIES (continued)

### d) Capital assets

Capital assets are recorded at cost. Amortization is determined on a declining balance basis using the following rates:

Computer equipment 55% Furniture and fixtures 20%

Leasehold improvements term of lease

### e) Use of estimates

The preparation of financial statements in conformity with Canadian accounting standards for not-for-profit organizations requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Significant estimates include the useful life of capital assets and the Community Entity project expense accruals. Actual results could differ from these estimates.

### 3. GRANT REVENUE

### General Fund

<u> </u>	Maturity date of funding commitment	2023	2022
United Way of Winnipeg	Annual	\$ 300,000	\$ 300,000
Government of Manitoba	March, 2023	250,000	250,000
City of Winnipeg	Annual	150,000	150,000
Winnipeg Regional Health Authority	March, 2023	120,000	120,000
Winnipeg Regional Health Authority -			
Resource Assistance for Youth Inc.	N/A	-	30,000
		\$ 820,000	\$ 850,000

### Notes to the Financial Statements

March 31, 2023

### 3. GRANT REVENUE (continued)

		Maturity date of unding commitment	2023	2022
	Government of Canada M	March, 2024	\$ 18,396,999	\$ 18,166,495
4.	N'DINAWEMAK WARMING CENTER			
			2023	2022
	Government of Manitoba Donations		\$ 3,872,000 1,294,816	\$ 1,863,000
	United Way of Winnipeg		-	50,000
	Winnipeg Foundation		5,166,816	50,000 1,963,000
	Funding through Reaching Home: Desi	ignated Communities	20,260	360,000
	Total N'Dinawemak Warming Center R	evenue	\$ 5,187,076	\$ 2,323,000

### 5. OTHER FUNDING

Other funding amounts were received during the year for the following: Gizhe Waa Ti-Sii-Win Service Delivery Expo, Homeless Individuals and Families Information System (HIFIS) and donations from the community.

### 6. COMMUNITY INVESTMENT

Direct community costs include the programs and projects End Homelessness Winnipeg coordinates in the community. Salaries and benefits include the salaries and benefits of four Manager positions and a portion of the Senior Director of Housing Supports, that directly support the four community investment pillars, the direct program and project staff, as well as a portion of the salaries & benefits of the Chief Executive Officer, Senior Director of Finance & Operations, Finance Coordinator, Human Resources Coordinator, Communications Manager, and Executive Assistant.

### 7. SALARIES AND BENEFITS

Salaries and benefits for the year includes expenses recorded in the general fund for core operations of \$210,322 (2022 - \$188,214), salaries and benefits for the community entity of \$1,122,479 (2022 - \$1,177,132), and salaries and benefits for housing benefit of \$194,816 (2022 - \$164,999).

### Notes to the Financial Statements

March 31, 2023

### 8. OFFICE EXPENSES

Included in the general fund office expenses is \$239 (2022 – \$33,730) related to the N'Dinawemak Warming Center and \$53,380 (2022 - \$51,744) related to core operations.

### 9. CAPITAL ASSETS

			2023				2022
		Αc	cumulated	N	Net Book	N	et Book
	 Cost	Ar	nortization		Value		Value
Computer equipment Furniture and fixtures Leasehold improvements	\$ 66,395 82,936 28,164	\$	56,394 43,018 28,164	\$	10,001 39,918 -	\$	18,083 48,673
	\$ 177,495	\$	127,576	\$	49,919	\$	66,746

### 10. HOLDBACKS PAYABLE

Holdbacks payable represents the remaining payments for each of the Community Entity subprojects as the Organization is awaiting final expense support.

### 11. COMMITMENTS

The Organization has lease agreements for premises expiring in 2027 requiring minimum annual lease payments over the next four years as follows:

2024	\$ 123,023
2025	30,667
2026	30,667
2027	30,667

### 12. COMMUNITY ENTITY FUND

The surplus in the Community Entity Fund has been approved by Service Canada to be carried over to provide additional funding to sub-projects in the 2023-2024 fiscal year.

### 13. INTERFUND TRANSFERS

During the year \$nil (2022 - \$19,963) of general funds were transferred to the capital fund for the purchase of capital assets. Further, \$400,000 (2022 - \$nil) was transferred from the General Fund to the Housing Supply Fund.

### 14. COMPARATIVE FIGURES

Certain comparative figures have been reclassified to conform with current year presentation standards.

# BOARDS, COMMITTEES, COLLABORATIVE TABLES

Miigwetch, Maarsii, Thank you to all who participated in End Homelessness Winnipeg's governance and Collective Impact efforts in 2022-2023:

# END HOMELESSNESS WINNIPEG BOARD OF DIRECTORS

Betty Lynxleg, Director

Carolyn Ryan, Director

Cindy Fernandes, Director

Helen Robinson-Settee, Secretary

Herb Peters, Director

Jarred Baker, Director Jennifer Wood, Director

Jim Dear, Director

Kimberley Puhach, Director

Lesley Lindberg, Director

Marshall McCorrister, Treasurer

Phil Chiappetta, Co-Chair Ross McGowan, Director

Samantha Brown, Co-Chair

Susan Lewis, Director

Whelan Sutherland, Director

### **AUDIT COMMITTEE**

Cindy Fernandes

Marshall McCorrister,

Chair

Phil Chiappetta

Rob Magnusson

### HOUSING SUPPLY ACTION COMMITTEE

Jaime Patrick, Manitoba Housing (ex-officio)

Janet Clark, End Homelessness Winnipeg

Jason Whitford, End Homelessness Winnipeg Josh Girman

Justin Quigley, End Homelessness Winnipeg

Kim Aasen, CMHC (ex-officio) Ross McGowan, Co-Chair

Scott Stirton, Co-Chair

Stefan Hodges, City of Winnipeg (ex-officio)

Susan Lewis

### **GOVERNANCE COMMITTEE**

Betty Lynxleg

Phil Chiappetta

Samantha Brown

Herb Peters, Chair

Jennifer Wood

### COMMUNITY ADVISORY BOARD FOR REACHING HOME

Al Wiebe,

Vice Chair

Brian Campbell

Carly Duboff,

Manitoba Housing ex-

officio

Christina Maes Nino

Dana Riccio Arabe

Dinah Collins,

Service Canada ex-

officio

Janet Clark,

End Homelessness

Winnipeg ex-officio

Jason Whitford,

End Homelessness Winnipeg ex-officio

Karen Martin

Mark Fleming,

Chair

Noah Yauk,

City of Winnipeg ex-

officio

Pat Olafson

Paula Thomas

Selena Kern

Shana Menkis

Shannon Watson,

Winnipeg Regional Health Authority ex-

officio

### HIFIS GENERAL MEMBERS

Betty Edel,

End Homelessness

Winnipeg

Brandy Kowal,

Shawenim Abinoojii

Carey Richards,

West Central Women's

Resource Centre

Della Herrera,

Aboriginal Health &

Wellness Centre

Dustyne Lefurgey,

Ndinawemaaganag Endaawaad Inc. Jessie Leigh,

North End Community Renewal Corporation

Julianne Aitken,

Siloam Mission

Kelly Holmes,

Resource Assistance

for Youth

Kerri Irvin-Ross,

The Link

Kim Fontaine,

Ikwe Widdjiitiwin

Kirsten Bernas,

West Central Women's

Resource Centre

Leanne Wilton,

Canadian Mental Health Association

Manitoba and

Winnipeg

Lin Howes Barr,

Spence Neighbourhood

Association

Tammy Christensen, Ma Mawi Wi Chi Itata

Centre

# NAATAMOOSKAKOWIN (COORDINATED ACCESS) COMMUNICATIONS WORKING GROUP

Amy Reinink, End Homelessness Winnipeg Betty Edel, End Homelessness Winnipeg Megan Bresch, End Homelessness Winnipeq

Tara Snider, Sara Riel

# NAATAMOOSKAKOWIN (COORDINATED ACCESS) INTAKE WORKING GROUP

Amy Reinink, End Homelessness Winnipeg

Betty Edel, End Homelessness Winnipeg

Charlotte Nolin, Knowledge Keeper

James Heinrichs, Winnipeg Housing Rehab Corporation Jarred Baker, Eagle Urban Transition Centre

Kirsten Bernas, West Central Women's Resource Centre

Linda English, End Homelessness Winnipeg

Malcolm Cook, Manitoba Métis Federation Paula Hendrickson, Aboriginal Health & Wellness Centre

Rebecca Blaikie, Mount Carmel Clinic

Stephanie Skakun, Canadian Mental Health Association Manitoba and Winnipeg

# NAATAMOOSKAKOWIN (COORDINATED ACCESS) COUNCIL 2022

Betty Edel, End Homelessness Winnipeg

Brandy Kowal, Shawenim Abinoojii

Carols Clark, Manitoba Justice

Charlotte Nolin, Knowledge Keeper

Christine Vanagas, Siloam Mission

Don Robinson, Knowledge Keeper Carly Duboff, Manitoba Housing

Jarred Baker, City of Winnipeg

Kerry Irvin-Ross, The Link

Kerri Sherwood Scott, Manitoba Métis Federation

Leah Spence, Assembly of Manitoba Chiefs Mark Fleming, North End Housing Project

Mirza Hassan, Manitoba Families

Nathan Watson, Manitoba Families

Paul Hendrickson, Aboriginal Health & Wellness Centre

Sheryl Hildebrand, Winnipeg Regional Health Authority

Tara Snider, Sara Riel

# KÍKINANAW ÓMA: STRATEGY TO SUPPORT UNSHELTERED WINNIPEGGERS

- Al Wiebe, Lived Experience Circle
- Alisha Rana, Winnipeg Regional Health Authority
- Brittney, McCaw, Health Sciences Centre
- Brooke Balance, Manitoba Families
- Chris Brens, City of Winnipeg, Community Services
- Craig Gill, Winnipeg Transit
- Daniel Waycik,
  Persons Community
  Solutions
- Derek Manaigre, Downtown Community Safety Partnership
- Derek Resch, City of Winnipeg, Public Works
- Elijah Osei-Yeboah, End Homelessness Winnipeg
- Jacob Kaufman, Main Street Project
- Jamil Mahmood, Main Street Project
- Jason Whitford, End Homelessness Winnipeg
- Jody Andrews, Manitoba Housing

- John McKay, 1JustCity
- Justin Huntinghawk,
  Persons Community
  Solutions
- Kaitlin Mason, Manitoba Families
- Karen Martin, Winnipeg Fire Paramedic Service
- Karen Murison, Main Street Project
- Kayla Frank, Assembly of Manitoba Chiefs
- KB Greenhill,
  Persons Community
  Solutions
- Kelly McLure, Winnipeg Police Service
- Khaleesi Crosby, Winnipeg Regional Health Authority
- Kirsten Bernas, West Central Women's Resource Centre
- Laiza Pacheco, Siloam Mission
- Linda Rost, Health Sciences Centre
- Matt Halchakar, Downtown Community Safety Partnership
- Matthew Sanscartier, Downtown Community Safety Partnership

- Meredith Done, Siloam Mission
- Michelle Klimczak, Winnipeg Regional Health Authority
- Miguel Betti,
  Downtown
  Community Safety
  Partnership
- Sara Carmichael, Downtown Community Safety Partnership
- Scott Wilkinson, City of Winnipeg
- Shaw Krauchi, Health Sciences Centre
- Sheila Soulsby, Shared Health
- Shirley Frank, Assembly of Manitoba Chiefs
- Steph Bisson, End Homelessness Winnipeg
- Steven Antle, City of Winnipeg
- Tanis Knowles Yarnell, City of Winnipeg, Community Services
- Todd Martens, Winnipeg Police Service

# EMERGENCY RESPONSE & EXTREME WEATHER RESPONSE

Adam Haddad, Main Street Project

Adrienne Dudek, Mount Carmel Clinic

Al Wiebe, Lived Experience Circle

Betty Edel, End Homelessness Winnipeg

Brad Ducak, Siloam Mission

Brittney Nygaard, Resource Assistance for Youth

Carey Richards, West Central Women's Resource Centre

Carolyn Ryan, Manitoba Housing

Christian Okotcha, Salvation Army Centre of Hope

Community Care Camp, Anishiative

Coordinator Safe in St. B

Cynthia-Moon Weidl, Thrive Winnipeg

Daniel Waycik,
Persons Community
Solutions

Darlene Oshanski, Manitoba Health

Dave Dalal, Winnipeg Police Service Dave Ens, One88

Dave Feniuk, Agape Table

Dave Carlsen, Environment and Climate Change Canada

Davey Cole, Sunshine House

Delaphine Bittern

Della Herrera, Aboriginal Health & Wellness Centre

Derrick Moodley, Freedom House

Dilly Knol,
Andrews Street Family
Centre

Eric Luke, City of Winnipeg

Gabby Glowatsky, Downtown Community Safety Partnership

Glenda Vollrath, Downtown Community Safety Partnership

Glynis Quinn, 1JustCity

Haley Vincent

Heejune Chang, Winnipeg Regional Health Authority

lan Whetter, University of Manitoba Isabel Daniels, Ka Ni Kanichihk Inc.

Jamil Mahmood, Main Street Project

Janet Clark, End Homelessness Winnipeg

Janine Bramadat, End Homelessness Winnipeg

Jason Granger, United Way of Winnipeg

Jason Shaw, Winnipeg Fire Paramedic Service

Jason Whitford, End Homelessness Winnipeg

Jenna Leskiw, Wahbung Abinoonjiiag

Jim Dear, Winnipeg Regional Health Authority

Jody Andrews, Manitoba Housing

Josie Gabel, One88

Julianne Aitken, Siloam Mission

Kayla Stubbs, Ndinawemaaganag Endaawaad Inc.

Kelly Holmes, Resource Assistance for Youth

- Kevin Walker, Bear Clan Patrol
- Kristy Rebenchuk, Salvation Army Centre of Hope
- Levi Foy, Sunshine House
- Lila Knox, Norwest Coop Community Health
- Linda Rost, Health Sciences Centre
- Lisa Carriere, North End Women's Centre
- Lisa Gilmour, City of Winnipeg
- Lori Hudson, Manitoba Families
- Lorie English, West Central Women's Resource Centre
- Mai Gagujas, Manitoba Emergency Measures Organization
- Mandy Safronetz, Winnipeg Regional Health Authority
- Mareike Brunelli, West Central Women's Resource Centre
- Mark Kelm, Union Gospel Mission
- Mark Stewart, Salvation Army Centre of Hope
- Matt Halchakar, Downtown Community Safety Partnership

- Meghan Erbus, Harvest Manitoba
- Melanie Houde, North End Women's Centre
- Melissa Omelan-Barnes, Mount Carmel Clinic
- Michele Visser-Wikkerink, Spence Neighbourhood Association
- Michelle Chudd, United Way of Winnipeg
- Michelle Klimczak, Winnipeg Regional Health Authority
- Michelle Leost, The Link
- Michelle Meeches, Assembly of Manitoba Chiefs
- Miguel Betti,
  Downtown
  Community Safety
  Partnership
- Marion Willis, St. Boniface Street Links
- Natalie Hasell, Environment & Climate Change Canada
- Nathan Watson, Manitoba Families
- Neneth Banas, The Winnipeg Foundation
- Nici Heron, Mount Carmel Clinic
- Olga Shmelova, Resource Assistance for Youth

- Pernell Jones, Ma Mawi Wi Chi Itata Centre
- Peter McMullen, Lighthouse Mission
- Phil Hutlet, Winnipeg Fire Paramedic Service
- Randi Salamanowicz, Manitoba Municipal Relations
- Rev. Donald McKenzie, Holy Trinity Church
- River Nepinak-Fontaine, Anishiative
- Sarah Chan, 1JustCity
- Sean Sousa, Main Street Project
- Shaw Krauchi, Health Sciences Centre
- Stan Kipling, Main Street Project
- Steph Bisson, End Homelessness Winnipeg
- Summer Prince,
  Spence
  Neighbourhood
  Association
- Tammie Kolbuck, Resource Assistance for Youth
- Tara Zajac, North Point Douglas Women's Centre
- Virginia Spence, Aboriginal Health & Wellness Centre
- Vlessy Sanchez, End Homelessness Winnipeg

### END HOMELESSNESS WINNIPEG STAFF TEAM

- Ada Gao, Senior Finance Coordinator
- Amy Reinink,
  Naatamooskakowin
  Resource Inventory
  Development Officer
- André Man, Reaching Home Senior Program Officer
- Ariane Bruyere, Reaching Home Program Officer
- Betty Edel, Senior Director Housing Supports
- Carrie Skead, HIFIS Stakeholder Relations and Support
- Crystal Jurko,
  Reaching
  Home Finance/
  Administration Clerk
- Divya Chaudhary, HIFIS Specialist
- Elijah Osei-Yeboah, Manager, Evaluation and Shared Measurement
- Fulvio Calogiuri, HIFIS Specialist
- Heidi Rara, Reaching Home Senior Program Officer
- Isabel Jerez, Reaching Home Program Officer

- Janet Clark, Senior Director Reaching Home
- Janine Bramadat, Manager, Prevention
- Jasmine Smith, Special Projects Manager
- Jason Whitford, CEO
- Jessica Kilimnik, Naatamooskakowin Organization Support Officer
- Justin Quigley, Manager, Housing Supply
- Lindsay Hourie, Reaching Home Program Officer
- Maria Fajardo, Reaching Home Finance Clerk
- Marissa Ford,
  Housing Benefit
  Finance/
  Administration Clerk
- Megan Bresch, Reaching Home Program Officer
- Nick Procyshyn, Senior Director of Finance and Operations
- Pero Banjo, HIFIS Specialist
- Shayla Elizabeth, Reaching Home Program Officer

- Sherri Jennings, Human Resources Coordinator
- Steph Bisson,
  Manager,
  Communications and
  Community Relations
- Susan Thiebaut, Reaching Home Program Officer
- Sydney Bee, Naatamooskakowin Intake and Outreach Worker
- Tammy Westaway, HIFIS Specialist
- Tanis Wheeler, Reaching Home Senior Program Officer
- Terry-Ann Clarke Thomas, Housing Benefit Program Specialist
- Thomas Edwards, Director Reaching Home
- Vlessy Villanueva-Sanchez, Manager, HIFIS
- Yvonne Dubois, Executive Assistant