



End Homelessness Winnipeg is an Indigenous mandated, collective impact organization that is committed to ending homelessness in Winnipeg.

End Homelessness Winnipeg is guided by the Truth & Reconciliation Report and its Calls to Action.

Self-identifying as Indigenous or having first-hand knowledge or experience working with Indigenous communities will be considered an asset.

End Homelessness Winnipeg is proudly located on Urban Reserve Land.

Job Posting – EHW 2024-010

One Year Term

Naatamooskakowin Intake and Outreach Worker

Reporting to the Director Housing Supports, the Naatamooskakowin Intake and Outreach Worker is responsible for supporting Access Points to intake people into Naatamooskakowin through a guided conversation, as well as facilitating a connection to housing support providers (i.e. warm handoff). In addition to being a resource for community members, the Naatamooskakowin Intake and Outreach Worker is a contact for service providers for consultation and information about programs available to assist their community members.

Key Duties & Responsibilities

- Work collaboratively with the Director Housing Supports, Naatamooskakowin staff, community organizations/workers, , and other stakeholders to address homelessness in Winnipeg
- Support Naatamooskakowin Access Points to facilitate intake into Naatamooskakowin that is rapid, consistent, low barrier, and culturally safe
- Spend time in various homeless-serving agency drop-ins to help identify people who would benefit from support through Naatamooskakowin
- Engage in the Sharing Experience with people – a guided conversation focused around certain themes that help to identify support needs
- Provide recommendations for matching people to appropriate supports
- Support Access Points to connect with people
- Facilitate warm handoffs between Access Points and housing support providers
- Document and report on systemic barriers that require advocacy and collaboration
- Provide input into strategies for the prevention and diversion of people at risk of homelessness based on information gathered through intake and assessment into Naatamooskakowin
- Work with the Naatamooskakowin team to evaluate the intake, assessment, and matching processes
- Work with the community to co-create changes to Naatamooskakowin based on evaluation and feedback
- Assist participants and service providers to navigate the Resource Guide in order to connect people to appropriate resources and benefits; update Resource Guide as applicable
- Develop and maintain good working relationships with service providers and their staff participating in Naatamooskakowin; provide information and support as needed
- Provide updates to the Director Housing Supports on community issues, concerns, opportunities

You are passionate about ending homelessness and have an in-depth understanding of homelessness and housing, as well as the needs of particularly vulnerable and over-represented populations and the issues affecting many homeless and low-income people. You also possess the following qualifications or an equivalent combination of education and related experience:

- Postsecondary certificate or degree in a related discipline, e.g. social work, community development, , Indigenous studies, social services, planning
- Working knowledge of Housing First; HIFIS; community issues related to homelessness and knowledge of colonization and the historical factors that continue to impact Indigenous people regarding homelessness, poverty, etc.
- Able to work from a trauma-informed and harm reduction perspective
- Extensive experience intake processes/procedures
- Demonstrated ability to work in a Windows environment including intermediate to advanced skill using Microsoft Office programs (i.e. Word, Excel, Outlook, PowerPoint)
- Ability to learn new software and other relevant applications and technical/office equipment at an intermediate level
- Strong interpersonal skills
- Enjoys interaction with people and are accepting no matter where they are at in life
- Ability to work flexible hours (including days, evenings)
- Criminal Record Check with vulnerable sector search will be required
- Ability to drive in all weather and road conditions; current driver's license with adequately insured reliable transportation required

As End Homelessness Winnipeg is committed to reconciliation and the inclusion of an Indigenous world view, experience with the practice of Indigenous culture, history, knowledge systems, and Indigenous community relationship building practices and protocols is required.

Salary range: \$48,454 to \$56,172 depending on qualifications and experience.

This is a full-time, **one year term** position (with the possibility of extension or becoming permanent) and is unionized under MGEU Local 439

Please forward cover letter and résumé, including the position you are applying for, by **3:00 pm, Monday, June 24th, 2024**, to: careers@endhomelessnesswinnipeg.ca

As an Indigenous organization, preference will be given to Indigenous (First Nations, Métis, Inuit) candidates meeting the position requirements. All Indigenous applicants are asked to self-declare within their cover letter. We thank all applicants for their interest, but only those selected for an interview will be contacted.